

This document is a translation only of the main text body of the original and only for convenience. It is in no way a substitution of the original in order to be fully informed. The German original is prevailing.

Dear Sir/Madam,

I, Hellmut Metzger, shareholder of Deutsche Lufthansa AG, hereby table the following motion opposing the Executive Board proposal on agenda item 3:

The members of the Executive Board are not discharged from liability.

Grounds:

The members of the Executive Board obstructed the implementation of the EU Flight Compensation Regulation (EC) 261/2004 by giving internal instructions not to react to compensation claims by customers.

Existing claims are only settled if a lawyer is involved or litigation is threatened. The author of this motion knows, for example, that letters from "Senators" following considerable flight delays were not answered despite repeated reminders, although their fellow travellers were compensated immediately after a letter was sent by a lawyer.

This is a gross infringement of the EU Flight Compensation Regulation (EC) 261/2004 and damages the reputation of Deutsche Lufthansa AG, which advertises itself as a "5-star airline". Such treatment of regular customers results in the loss of key customers and so to lost revenue.

The author will be pleased to attend the Annual General Meeting to substantiate his motion and will register within the deadline.