



Statement from the Company

1. concerning the opposing motion submitted by Mr Hellmut Metzling for agenda item 3 – discharge of liability of Executive Board members

Shareholder Hellmut Metzling tables the motion against discharging all members of the Executive Board of liability for the financial year 2017. His reasoning is that the members of the Executive Board made it difficult for customers to exercise their rights from EU Flight Compensation Regulation (EC) 261/2004 by issuing an internal directive to disregard their claims. According to the shareholder, existing claims are settled by the Group only in cases involving legal representation. The Group's conduct could lead to the loss of customer loyalty and thus to the loss of revenue.

An internal directive by the members of the Executive Board to ignore customers' compensation claims does not exist. Deutsche Lufthansa AG fulfils its obligations stipulated in the EU Flight Compensation Regulation (EC) 261/2004.

All claims, regardless of the possible involvement of legal means, are reviewed independently, answered and, in the case of entitlement, settled. The processing takes place after the date of receipt.

The Company stands by its proposal to discharge all members of the Executive Board of liability for the financial year 2017.

2. concerning the opposing motion submitted by Mr Beat Kaiser for agenda item 4 – discharge of liability of Supervisory Board members

Shareholder Beat Kaiser tables the motion against discharging all members of the Supervisory Board of liability for the financial year 2017, and denying the former Chairman of the Supervisory Board, Wolfgang Mayrhuber, in particular the discharging of liability for the financial year 2017. His motion is based on the twin role of the former Chairman of the Supervisory Board as a member of the Supervisory Board of Lufthansa Technik AG Hamburg and as a member of the Board of Directors of the UBS Group AG Zurich in the years 2010–2013. Mr Kaiser claims that the resignation of Mr Mayrhuber from the Supervisory Board of Deutsche Lufthansa AG on 24 September 2017 was a result of this situation and that its specific circumstances have yet to be clarified. The shareholder had tabled several motions in the past, also in connection with Open Connect AG, of which Mr Mayrhuber was Chief Executive Officer, and which was dissolved after its liquidation.

The accusations are completely unjustified and there is no connection between the claims of shareholder Kaiser and Mr Mayrhuber's resignation from his Supervisory Board duties. Mr Mayrhuber resigned from his Supervisory Board duties in the interest of continued development and, displaying a foresightful approach, vacated the post half a year before the

end of his term to ensure that his successor, Karl-Ludwig Kley, could take office.

Mr Mayrhuber worked for Lufthansa with great expertise and commitment for over four decades. Wolfgang Mayrhuber had a major influence on the Company, not only as Chairman of the Supervisory Board but also during his time as Chairman of the Executive Board of Lufthansa Technik AG and as Chairman of the Executive Board of Deutsche Lufthansa AG. The Company stands by its proposal to discharge all members of the Supervisory Board, and thus also the former Chairman of the Supervisory Board Mr Mayrhuber, of liability for the financial year 2017.

The motion of shareholder Kaiser to appoint a special auditor will also be rejected for the same reasons. The appointment of a special auditor is not in the interest of the Group and its shareholders. The Group's entire business activities, and especially the internal control mechanisms of Deutsche Lufthansa AG, are subject to regular monitoring by national and international regulatory authorities and are part of the annual audit of the financial statements.

Cologne, April 2018

Deutsche Lufthansa Aktiengesellschaft

Executive Board