



Virtual Annual General Meeting from A-Z

A

Absentee vote

You can cast your votes by absentee vote (online or by mail). Please, use the online service or the registration form (see below, "Registration for the Annual General Meeting") if you received the invitation to the Annual General Meeting by mail. Please note that absentee votes submitted to us by post must be received by May 6, 2024 (midnight). You can use the postage-paid envelope sent to you together with the invitation to submit your absentee votes with the registration form.

Access code

If you are already registered to receive the invitation to the Annual General Meeting by e-mail, you will receive your shareholder ID with the invitation e-mail and must use the access code you chose when you registered. If you no longer know this access code or have not yet assigned an access code, please request a temporarily valid access code via the start page of the online service. Once you have received the temporarily valid access code, you can assign a permanently valid personal access code and use it to access the online service.

If you are receiving the invitation to the Annual General Meeting by e-mail for the first time and have not yet assigned a personal access code, please first request a temporarily valid password using the corresponding button in the invitation. You can then assign yourself a permanently valid personal access code and use it to access the online service.

All other shareholders entered in the company's share register will receive their shareholder ID and access code by post with the invitation to the Annual General Meeting. It is also possible to request the access data for the online service via our website www.lufthansagroup.com/agm-service before the invitation documents are sent out.

Annual Report

The 2023 Annual Report is available exclusively on the internet at: <https://investor-relations.lufthansagroup.com/en/publications/financial-reports.html>.

Attendance

Your right to participate in the Annual General Meeting and exercise your voting rights will be determined by your timely registration by no later than April 30, 2024 (midnight, incoming) and the number of shares entered in the share register on the day of the Annual General Meeting. From May 1, 2024 (0.00 a.m.) up to and including May 7, 2024 (midnight), no changes will be made to Lufthansa share register. For reasons beyond our control, there may be delays in entries and withdrawals in the share register. Shares will not be blocked by registering for the Annual General Meeting. Shareholders can continue to freely dispose of their shares even after registration. You can follow the transmission of the Annual General Meeting in the online service.

Translation for convenience only.

In case of any discrepancy or ambiguity the German version shall prevail.

C

Change of address

A change of address is possible via the Internet using the online service for shareholders. If you receive the invitation to the Annual General Meeting by mail, you can also use the form sent with the invitation and return it to the address provided. Further information on the online service for shareholders can be found on our website at www.lufthansagroup.com/agm-service. Please note that name changes can generally only be implemented in the share register via your depository bank. In this case, please contact your custodian bank.

Counter motions and/or election proposals

Counter motions and/or election proposals from shareholders received by us by April 22, 2024 (midnight) will be published on our website <http://www.lufthansagroup.com/agm> if they are required by law to be made available. They will then be deemed to have been made at the time they are made accessible. Further information can be found on our website www.lufthansagroup.com/agm. There you will also find any statements on counter motions and election proposals by the Executive Board and, if applicable, the Supervisory Board of Deutsche Lufthansa AG.

E

Election proposals

See above "Counter motions and/or election proposals".

Entry in the share register

The custodian banks transmit trading data electronically to the Lufthansa share register via the Deutsche Börse AG securities trading system. The name, address, nationality, date of birth and number of shares are reported. The German Aviation Security Act (LuftNaSiG) imposes stricter requirements on the quality of entries. Further information on registration in the share register can be found on our website.

Exercise of voting rights by proxy

You can authorize the proxies appointed by the Company to exercise your voting rights by issuing instructions. For this purpose, you can use the online service or the transmission by e-mail or use the registration form **(2a)** which may be sent by mail and can also be found as a sample at <http://www.lufthansagroup.com/agm>. Please remember to give instructions on how to vote on the individual items of the agenda in any case (see "Instructions" below), as the proxies appointed by the Company can only vote on the basis of instructions given.

You can also use the online service, the transmission by e-mail and the possibly mailed registration form **(2b)** which can also be found as a sample at <http://www.lufthansagroup.com/agm> to authorize intermediaries (e.g. credit institutions), shareholders' associations and proxy advisors.

H

Hotline

If you have any questions about the Annual General Meeting, please call our hotline on +49 (0)69 696 28008 from Monday to Friday between 9.00 a.m. and 6.00 p.m.

I

Instructions

You can authorize the proxies appointed by the Company to exercise your voting rights by issuing instructions or instruct an intermediary (e.g. credit institution), shareholders' association and proxy advisor to vote in accordance with your wishes (see "Voting" below and "Exercise of voting rights by proxy" above). Instructions can also be issued via the online service if you have authorized the proxies appointed by the Company or an intermediary (e.g. credit institution), shareholders' association and proxy advisor to exercise your voting rights. You can still change this online or by e-mail to hv-service.dlh@adeus.de until the time determined by the Chairman of the meeting in the course of the voting at the Annual General Meeting.

Invitation dispatch

The registration documents will be sent to the postal addresses entered in the Lufthansa share register by April 15, 2024 (midnight). If you receive a postal invitation this year but would like to do without paper invitations in future, please authorize us to send you your invitation to the Annual General Meeting and other important shareholder information by e-mail in the online service under "Registration for e-mail delivery".

O

Objection against resolutions of the Annual General Meeting

Duly registered shareholders who are electronically connected to the Annual General Meeting or their representative can declare an objection to resolutions of the Annual General Meeting on the record of the notary by electronic communication. Such a contradiction can be explained from the beginning to the end of the Annual General Meeting via the corresponding textbox in online service.

Online service for shareholders

Via the online service for shareholders on our website www.lufthansagroup.com/agm-service, we offer you among other things the opportunity to vote by online absentee vote, to issue a proxy with instructions to the proxies appointed by the Company, or to authorize and issue instructions to intermediaries (e.g. credit institutions), shareholder associations and proxy advisors (see below, "Voting"). By entering your shareholder number and access code you can follow the entire Annual General Meeting online here. There you will also have the opportunity, also stating your shareholder number and access code, to address your questions to the Executive Board during the virtual Annual General Meeting by way of video communication (see below, "Questions").

Q

Questions

All shareholders have the right to ask questions insofar as this is necessary for the proper assessment of an item on the agenda. This assumes that you have duly registered for the Annual General Meeting and are connected to the Annual General Meeting electronically. Your questions must be addressed to the Executive Board during the virtual Annual General Meeting by means of video communication. Questions must be submitted during the Annual General Meeting at the request of the chairman of the meeting exclusively via the online service at www.lufthansagroup.com/agm-service (see below, "Right to speak"). The chairman of

the meeting will explain in more detail the procedure for requesting to speak and speaking at the Annual General Meeting.

The questions must relate to Deutsche Lufthansa AG matters, the legal and business relations with an affiliated company, and the situation of the Lufthansa Group and the companies included in the consolidated financial statements.

In addition, as a shareholder electronically connected to the Annual General Meeting, you have the right to ask follow-up questions about all answers given by the Executive Board at the Annual General Meeting.

The Company reserves the right to check the functionality of the video communication at the Annual General Meeting and prior to the speaking contribution and to reject the latter if the functionality is not ensured.

The minimum technical requirements for a live video connection are therefore an internet-capable device with camera and microphone as well as a stable internet connection. Recommendations for optimal functioning of video communication can be found at www.lufthansagroup.com/agm.

The Company reserves the right, in particular to interrupt speaking contributions with insulting, discriminatory, criminally relevant or obviously false or misleading content, as well as those without any reference to the agenda or in a language other than German.

R

Registration for the Annual General Meeting

You can register for the Annual General Meeting in various ways.

- To register via the internet, please use our online service, which you can access via our website www.lufthansagroup.com/agm-service. If you enter your access data (shareholder number and access code), the system will guide you through the dialog. If you have not yet assigned a personal access code, you will receive a temporarily valid password with the postal invitation or you can request one via "Access code forgotten".
- If you received the invitation to the Annual General Meeting by mail, you can also use the form enclosed with the invitation and the enclosed postage-paid return envelope.

We will send the documents for registering for the Annual General Meeting to the postal addresses entered in the Lufthansa share register by April 15, 2024 (midnight). Even if you are entered in the share register after April 15, 2024 (midnight) up to and including April 30, 2024 (midnight), you can still register informally by stating your shareholder number, name, address and date of birth:

- by mail to:
Annual General Meeting Deutsche Lufthansa Aktiengesellschaft
c/o ADEUS Aktienregister-Service-GmbH
20797 Hamburg
- by e-mail: hv-service.dlh@adeus.de
- via Internet www.lufthansagroup.com/agm-service

The closing date for registration for the Annual General Meeting is midnight on April 30, 2024 (received by Deutsche Lufthansa AG).

Right to speak

As a duly registered shareholder who is electronically connected to the Annual General Meeting you have the right to speak by way of video communication. Upon request by the chairman of the meeting, speaking contributions must be registered via the online service during the Annual General Meeting. Countermotions and election nominations as well as questions and follow-up questions may form part of the speaking contribution (see above, “Questions and follow-up questions”).

The Company reserves the right to check the functionality of the video communication at the Annual General Meeting and prior to the speaking contribution and to reject the latter if the functionality is not ensured.

The minimum technical requirements for a live video connection are therefore an internet-capable device with camera and microphone as well as a stable internet connection. Recommendations for optimal functioning of video communication can be found at www.lufthansagroup.com/agm.

The Company reserves the right, in particular to interrupt speaking contributions with insulting, discriminatory, criminally relevant or obviously false or misleading content, as well as those without any reference to the agenda or in a language other than German.

S

Shareholder ID

You will find your shareholder ID in the correspondence with which we invited you to the Annual General Meeting (e-mail or by mail). In order to facilitate communication independently of the Annual General Meeting, we recommend that you keep the shareholder ID with your securities account documents.

Speech of the Chairman of the Executive Board

We will publish the main content of the speech by Carsten Spohr, Chairman of the Executive Board of Deutsche Lufthansa AG, on our website www.lufthansagroup.com/agm approximately one week before the Annual General Meeting.

Statements

Duly registered shareholders may submit statements on the items on the agenda by electronic communication until May 1, 2024 (midnight). Such statements must be in text form and may be sent exclusively by e-mail to the following address: hy-service@dlh.de. The statements should be kept to a reasonable length to allow the other shareholders to properly review the statements.

Statements to be made accessible will be published, including the name and place of residence or registered office of the submitting party, in the online service for duly registered shareholders and their proxies by May 2, 2024 (midnight) at the latest. Any statements by the management will also be published in the online service. Any questions, motions, election proposals and objections to resolutions of the general meeting contained in a statement will not be considered. Such questions etc. are to be submitted or made or declared exclusively by the means separately indicated in the convening notice (see above “Countermotions and/or election proposals”, “Questions” and “Objection against resolutions of the Annual General Meeting”).

The Company reserves the right, in particular, not to publish statements with insulting, discriminatory, criminally relevant or obviously false or misleading content, as well as those without any reference to the agenda or in a language other than German.

Start of the event

The Annual General Meeting will begin on May 7, 2024 at 10.00 p.m. (CEST).

Voting

You are entitled to exercise your voting rights if you are registered in the Lufthansa share register on the day of the Annual General Meeting and we receive your registration for the Annual General Meeting (see above, "Registration for the Annual General Meeting") in German or English no later than April 30, 2024 (midnight). A physical participation in the Annual General Meeting is not possible this year. You can exercise your voting rights by absentee vote or by granting power of attorney.

If you have registered in good time, you can still vote by absentee vote or issue a proxy and instructions to the proxies appointed by the Company or intermediaries (e.g. credit institutions), shareholders' associations or proxy advisors via the online service or by e-mail to hv-service@dlh.de until the time determined by the chairman of the meeting in the course of the voting. In addition, it is still possible to change the absentee vote cast and the instructions given to the proxies appointed by the Company or to intermediaries, shareholders' associations or proxy advisors until this time.

Voting rights

The shares entered in the share register on May 7, 2024 shall be decisive for the exercise of voting rights. However, voting rights can only be exercised if registration for the Annual General Meeting has been received in good time, i.e. by midnight on April 30, 2024 (midnight) at the latest. Further information can be found above under "Attendance", "Voting" and "Registration for the Annual General Meeting".

Translation for convenience only.

In case of any discrepancy or ambiguity the German version shall prevail.