Lufthansa Group



# Press and Analyst Results Conference Q1-Q3 2015

Carsten Spohr, Chairman of the Executive Board and CEO

Simone Menne, Member of the Executive Board and CFO

Frankfurt, 29th October, 2015

#### **Disclaimer in respect of forward-looking statements**

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**Lufthansa Group with positive performance** Key financial figures January to September 2015

in m EUR	9M 2015	vs. PY
Revenue	24,304	+7%
Adjusted EBIT	1,693	+71%
Adjusted EBIT Margin	7.0%	+2.6p.
Net Income	1,748	+263%
Gross Invest	1,931	-14%
➡ Forecast Adj. EBIT 2015	1.750 - 1.950	)



Airlines, MRO and Catering report strongly improved results Adjusted EBIT for business segments from January to September 2015



Result affected by oil price but also by successful measures Factors for positive development of results



Oil price development favours positive earnings development



Investment in premium products paying off



**Point-to-point traffic in the black** 



Strict capacity discipline: 25 aircraft fewer than planned in 2012



Simone Menne - Member of the Executive Board and CFO -

#### **Key financial ratios develop positively** 9M and Q3 2015 at a glance

Lufthansa Group (in m EUR)	9M 15	9M 14	vs. PY	Q3 15	Q3 14	vs. PY
Total revenue	24,304	22,624	+7.4%	8,939	8,458	+5.7%
of which traffic revenue	19,387	18,460	+5.0%	7,264	6,994	+3.9%
EBIT	1,663	1,048	+58.7%	1,200	832	+44.2%
Adjusted EBIT	1,693	988	+71.4%	1,225	810	+51.2%
Net income	1,748	482	+262.7%	794	561	+41.5%

	9M 15	9M 14	vs. PY	Passenger Airline KPIs	9M 15
Operating cash flow	3,160	2,052	+54.0%	No. of flights	+0.2%
Net invest	1,960	1,823	+7.5%	ASK (capacity)	+3.0%
Free cash flow	1,200	229	+424.0%	RPK (volume)	+3.6%
				SLF (load factor)	+0.6pts.
	9M 15	FY 14	vs. FY 14		
Equity ratio	18.6%	13.2%	+5.4pts.	Yield (pricing)	+2.1%
Net debt (excl. pensions)	2,346	3,418	-31.4%	RASK* (unit revenue)	+2.8%
Pension provisions	6,886	7,231	-4.8%	CASK (unit costs)	+0.3%

\* Standard definition comprises traffic revenue <u>excl.</u> other operating income RASK <u>incl</u>. other operating income: 9M 2015: +4.2%; Q3 2015: +2.9%

#### **Fuel and currency effects provide significant relief** Operating costs and revenues

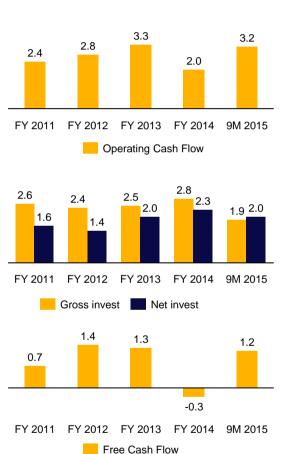
Lufthansa Group (in m EUR)	9M 2015	vs. PY		Q3 2015	vs. PY	
Total revenue	24,304	+7.4%		8,939	+5.7%	
Other operating income	2,184	+48.0%		585	+10.4%	
Total operating income	26,488	+9.9%		9,524	+6.0%	
Operating expenses	24,941	+7.8%		8,407	+2.2%	
Non-fuel operating expenses	20,447	+13.8%		6,847	+8.8%	
Cost of materials and services	13,303	+2.3%		4,659	-1.7%	
Fuel expenses	4,494	-13.2%		1,560	-19.5%	
Fees and charges	4,315	+8.5%		1,563	+7.1%	
Staff costs	5,902	+8.2%	+6.7% excl. pensions	1,979	+9.4%	+6.7% excl. pensions
Depreciation	1,265	+19.1%		414	+12.8%	
Other operating expenses	4,471	+23.3%	+6.5% excl. FX losses	1,355	+3.1%	+7.6% excl. FX losses
Result from equity investments	116	+23.4%		83	+15.3%	
EBIT	1,663	+58.7%		1,200	+44.2%	
Adjustments	30			25		
Adjusted EBIT	1,693	+71.4%		1,225	+51.2%	

#### Cash flow increases significantly, liquidity is on good level Cash flow statement

3,797

+267

Lufthansa Group (in m EUR)	9M 2015	vs. PY
EBT (earnings before income taxes)	1,995	+1,361
Depreciation & amortisation (incl. non-current assets)	1,286	+222
Net proceeds from disposal of non-current assets	-46	-22
Result from equity investments	-116	-22
Net interest result	124	-65
Income tax payments/reimbursements	-208	+7
Measurement of financial derivatives through profit or loss	-564	-703
Change in working capital	689	+330
Operating cash flow	3,160	+1,108
Capital expenditure (net)	-1,960	-137
Free cash flow	1,200	+971
Cash and cash equivalents as of 30.06.15*	835	+16
Current securities	2,962	+251



\* Excluding fixed-term deposits with terms from three to twelve months(2015: 84 m EUR, 2014: 115 m EUR)

**Total Group liquidity** 

#### **Result improvement mainly driven by passenger airlines** Segment overview 9M 2015

Share of LH Group's external revenue	75.0%	7.2%	9.7%	7.3%		0.8%	
9M 2015 vs. 9M 2014 in m EUR	Passenger Airline Group	Logistics	,	MRO Cat	ering (	Others & Consolidation	
<b>Revenue</b> vs. PY in %	<b>18,739</b> +5.9%	<b>1,763</b> -0.2%			<b>2,258</b> 15.2%	<b>-2,179</b> -9.1%	
Adj. EBIT vs. PY in m EUR	<b>1,350</b> +801	<b>35</b> -34		<b>398</b> +50	<b>76</b> +19	<b>-166</b> -131	
	in m EU	R	Lufthansa Passenger Airlines	swiss		Austrian Airlines	
	Reven		<b>13,754</b> +5.9%	<b>3,459</b> +8.4%		<b>1,591</b> +1.1%	
	Adj. E vs. PY in	BIT n m EUR	<b>853</b> +533	<b>375</b> +163		<b>61</b> +68	

#### **Constant currency pricing improved in Q3** Operative KPIs Passenger Airline Group

				-127		-			
Total	9M '15	Q3 '15	Europe	9M '15	Q3 '15	5	Asia/Pacific	9M '15	Q3 '15
Number of flights	+0.2%	+0.7%	ASK	+0.2%	+1.6%		ASK	+4.7%	+3.4%
ASK	+3.0%	+2.4%	RPK	+1.6%	+2.9%		RPK	+5.6%	+5.8%
RPK	+3.6%	+3.6%	SLF	+1.1pts.	+1.1pts.		SLF	+0.7pts.	+2.0pts.
SLF	+0.6pts.	+1.0pts.	Yield	-0.4%	-1.3%		Yield	+2.2%	+1.5%
			Yield ex currency	-3.9%	-3.9%		Yield ex currency	-5.2%	-3.6%
			RASK	+1.1%	-0.1%		RASK	+3.1%	+3.7%
			RASK ex currency	-2.5%	-2.8%		RASK ex currency	-4.4%	-1.5%
	1				S				
Yield	+2.1%	+1.6%	Americas	9M '15	Q3 '15		Mid East / Africa	9M '15	Q3 '15
Yield ex currency	-3.9%	-3.0%	ASK	+4.9%	+3.2%		ASK	+2.2%	+0.1%
RASK*	+2.8%	+2.8%	RPK	+4.8%	+3.4%		RPK	+1.1%	+1.4%
CASK	+0.3%	-3.3%	SLF	-0.1pts.	+0.2pts.	•	SLF	-0.8pts.	+1.1pts.
RASK ex currency	-3.3%	-1.9%	Yield	+8.0%	+7.4%		Yield	+0.7%	+0.0%
CASK ex currency ex fuel	+0.8%	+1.1%	Yield ex currency	-0.8%	+0.3%		Yield ex currency	-7.5%	-6.3%
		RASK	+7.9%	+7.6%		RASK	-0.4%	+1.4%	
		RASK ex currency	-0.9%	+0.4%		RASK ex currency	-8.5%	-4.9%	

\* Standard definition comprises traffic revenue excl. other operating income; RASK incl. other operating income: 9M 2015: +4.2%; Q3 2015: +2.9%

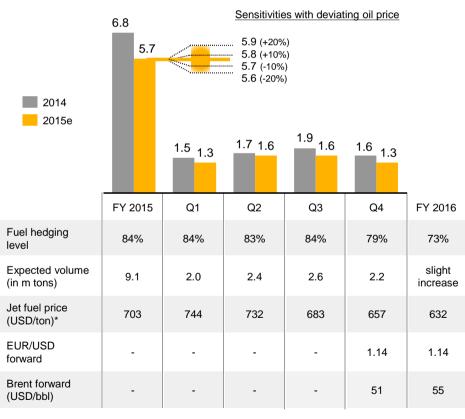
## **Trading assumptions for 2015 updated** Trading assumptions FY 2015

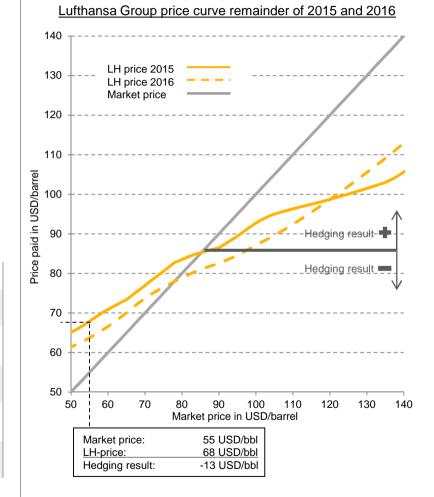
	Full Year 2015 assumptions	Explanation
No. of Flights	slight increase	Fleet rollover: Continued phase out of small, non-efficient aircraft
Capacity (ASK)	c. +3%	Capacity growth mainly achieved through more seats per aircraft. Growth on long-haul, short haul remains flat
Volume (RPK)	above capacity growth	
Load Factor (SLF)	slightly up	
<b>Pricing</b> (Yield ex currency)	clearly negative	High degree of uncertainty around market dynamics from lower fuel price (surcharge, yield, capacity discipline)
Unit Revenue (RASK ex currency)	clearly negative	
Unit Costs (CASK ex fuel ex currency)	slightly reduced	Headwinds included: ATC charges, staff and pension cost, higher depreciation; guidance can only be reached in the absence of further strikes in Q4

Cargo Capacity slight increase	Reduction in freighter capacity overcompensated by growing belly capacity of passenger aircraft
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#### **Fuel cost forecast lowered again** Fuel forecast and sensitivities FY 2015 and 2016

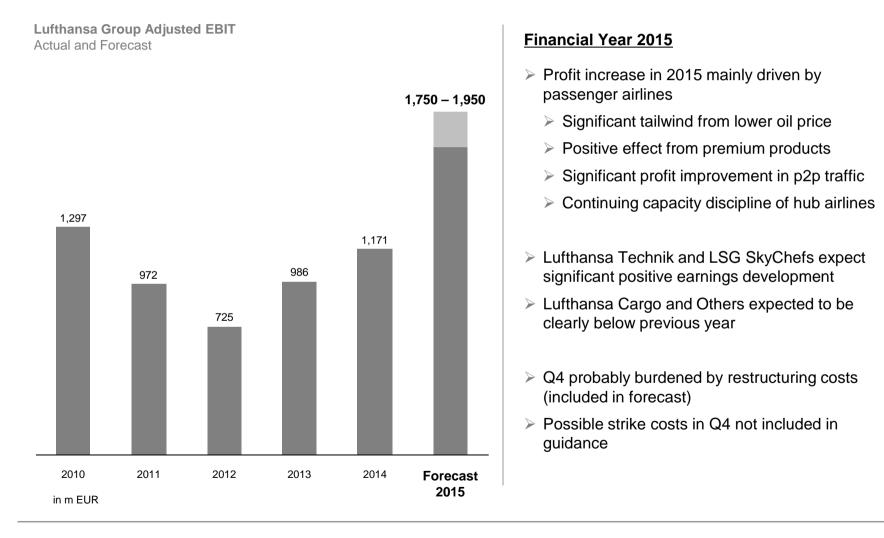
## Lufthansa Group fuel expenses after hedging (in bn EUR)





\* incl. fuel hedging as of 16 Oct 2015

#### Lufthansa Group expects Adj. EBIT FY15 of 1.75 – 1.95 bn EUR More precise forecast Lufthansa Group 2015

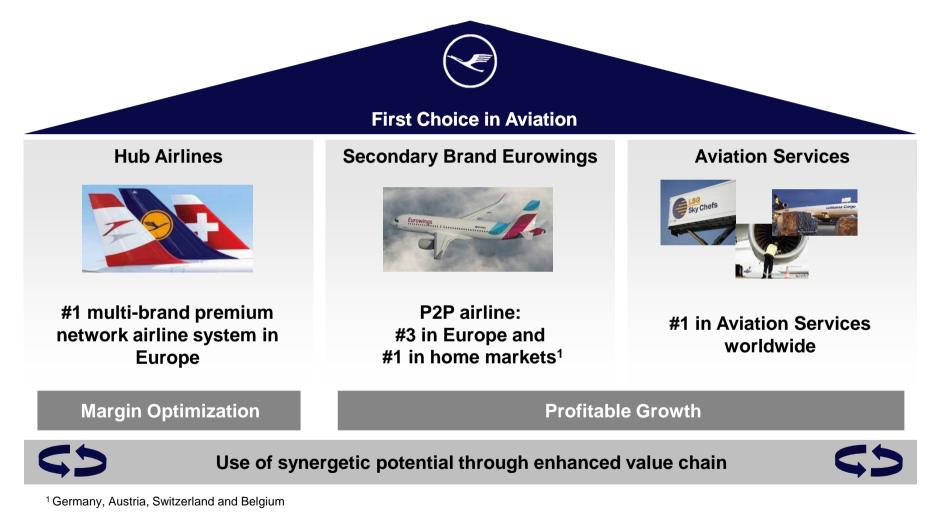


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#### Carsten Spohr - Chairman of the Executive Board and CEO -

Lufthansa Group strategy with three strong synergetic pillars Margin and growth-oriented goals for the business segments



#### **Hub Airlines**

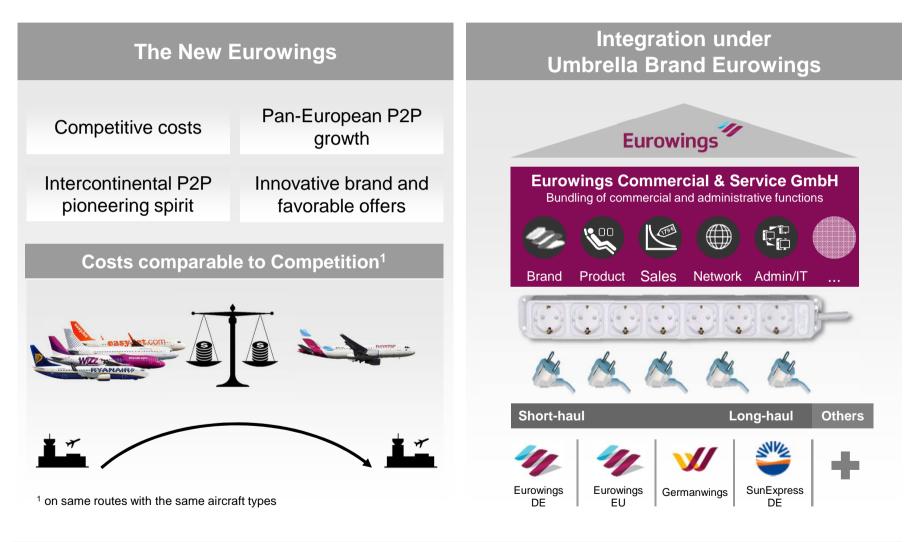


Focus on customer satisfaction and competitive costs Structural and cost-based measures for the hub airlines



Eurowings

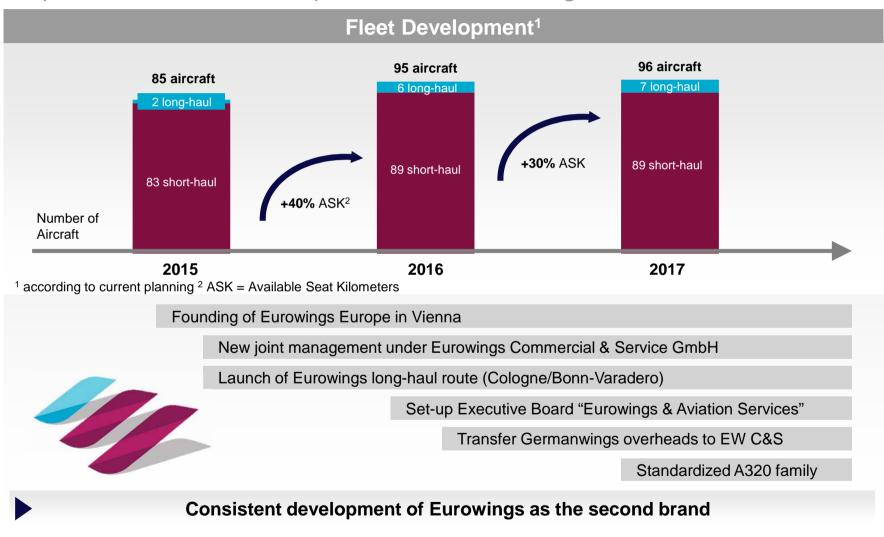
**Eurowings with innovative and competitive product offering** Measures to establish Eurowings as top 3 P2P airline in Europe



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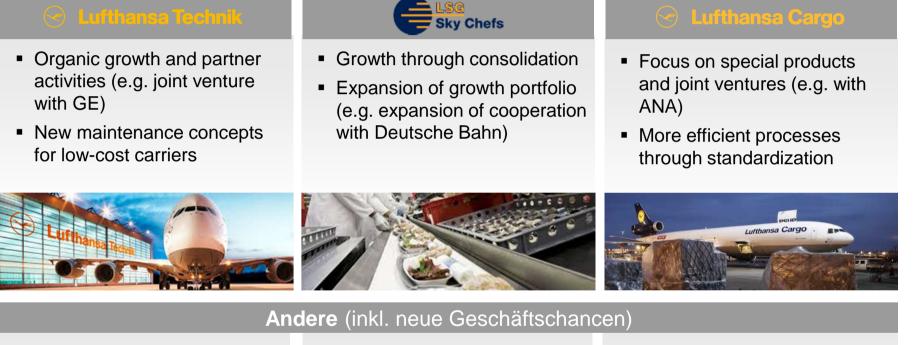
Eurowings

### Ambitious Eurowings concept implemented consistently Implementation and set-up of the new Eurowings



#### **Aviation Services**

## Aviation Services growing profitably Expansion of the diversified portfolio in existing and new markets



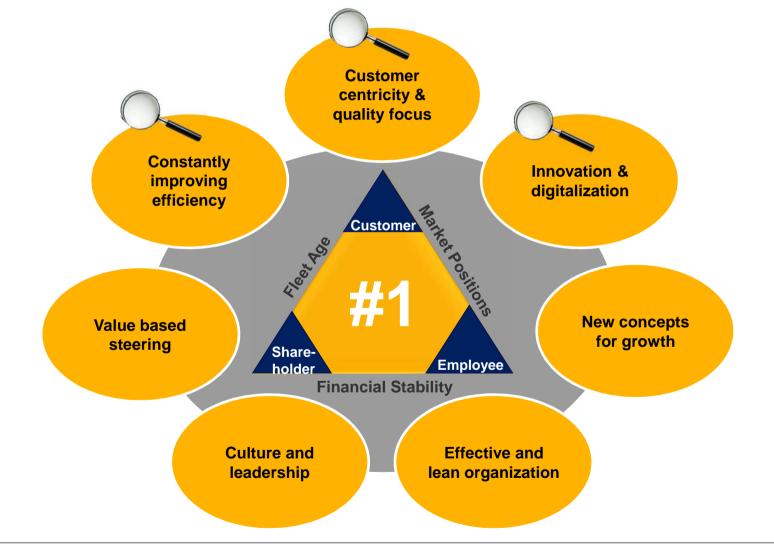
 Miles & More: new partnerships

- Air Plus: e.g. introduction of virtual credit card
- New areas of business: e.g. drones

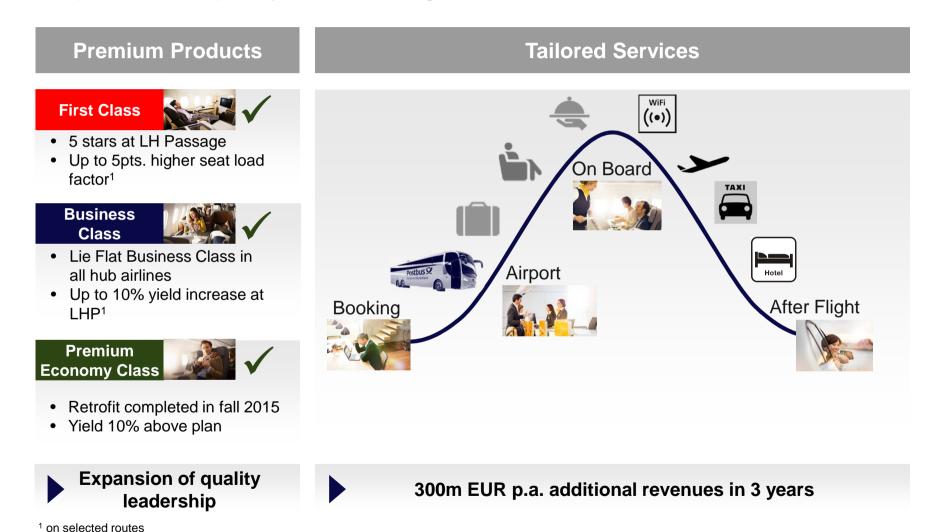


Optimization of individual business segments and use of Group synergies

We consistently implement our program "7to1 – Our Way Forward" No. 1 for customers, shareholders, employees and partners



#### **Ongoing alignment with customer needs** Expansion of quality focus through tailored services

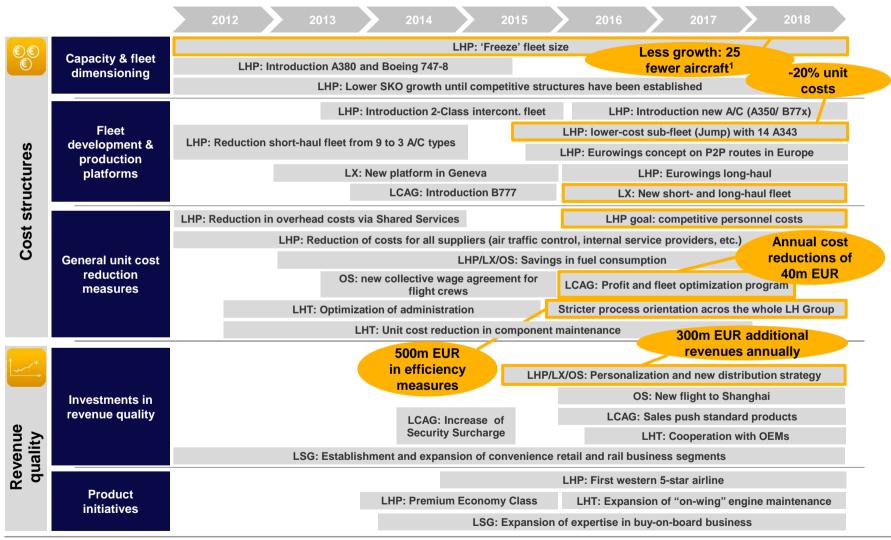


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### Additional revenues through innovative distribution concepts Implementation of new distribution strategy at the hub airlines

Innovations at LH	Example: Im	plementation of	f Future Distribu	ition Strategy
Initiatives in all business segments	content <sup>2.0</sup>	Branded Fares + + +	COTTENT Based Revenue Management	airline.com
Subiness segments   Solution	Introduction of distribution cost charge for bookings via GDS channels Distributive freedom as basis for ancillary revenues	Introduction of flexible, modular fare options Unbundling of fares for revenue optimization	New revenue management system Real-time dynamic pricing, leaving behind the 26 booking classes	New website as the Group- wide digital market place of the Lufthansa Group

#### **Consistent implementation of measures to increase efficiency** Efficiency measures within the LH Group



<sup>1</sup>compared to planning in 2012 Page 24

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#### **Group realignment making headway** Summary

#### Positive development of business in 2015

Result of just under 1.7bn EUR after the 3rd quarter, more precise forecast of 1.75bn - €1.95bn EUR before possible strike costs in the 4th quarter, tailwind due to low oil price

#### Airlines improve offers

Passengers honor improved cabin equipment across the fleet, modern fleets and new offers on board and on the ground; positive development of customer satisfaction at the premium airlines

#### Point-to-point traffic on course for success

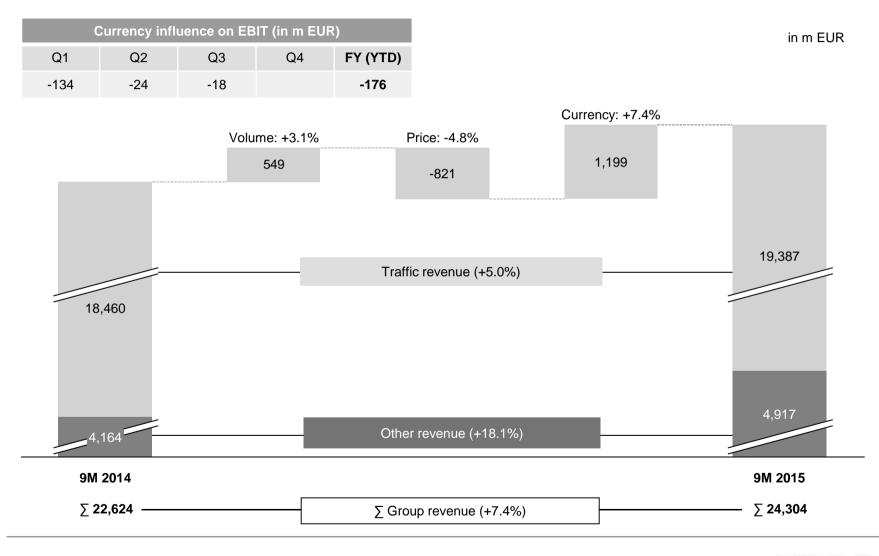
Germanwings is operating point-to-point routes in the black and is the most popular low cost carrier in Germany; new Eurowings launched as second brand with better cost structure; innovative business model is open to partners

#### > The Lufthansa Group becoming more efficient

Capacity discipline at airlines, synergies in the Group, reorganization increases speed and reduces complexity

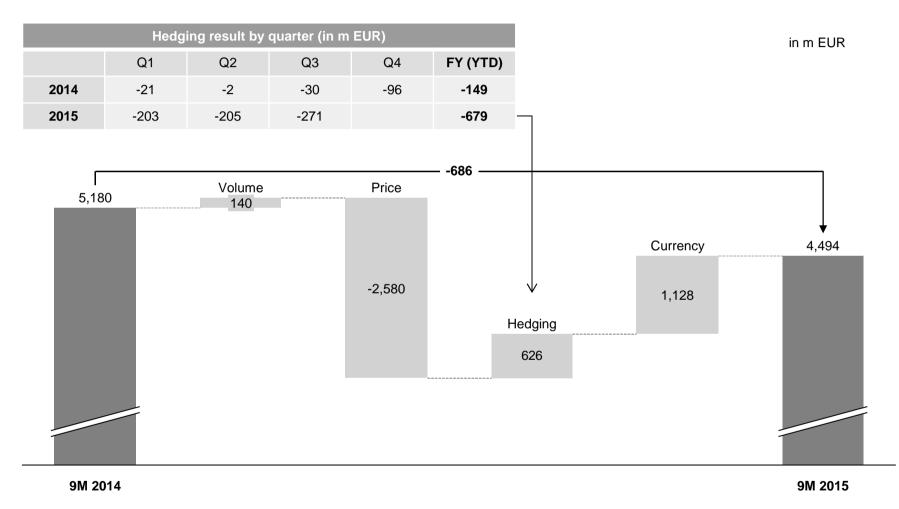
# **Appendix** – Financial Figures 9M 2015 –

#### **Group revenue and currency influence** 9M 2015 vs. 9M 2014



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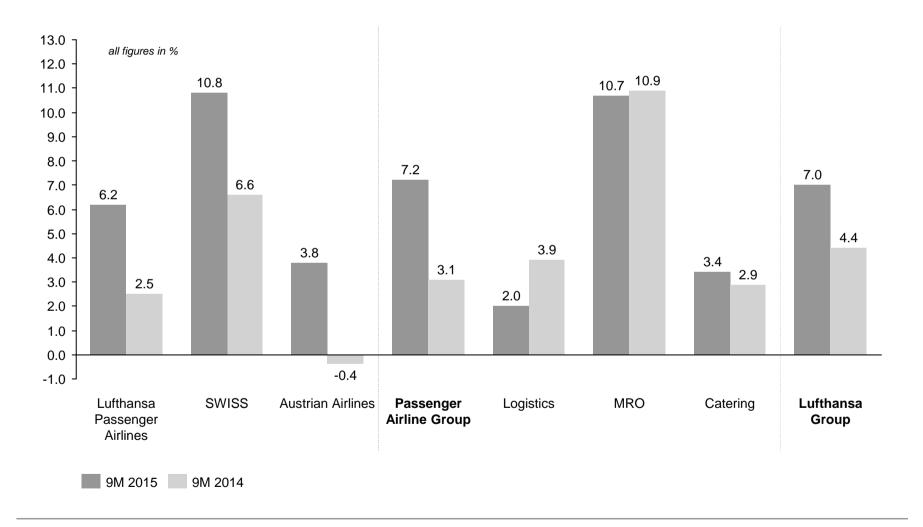
## **Fuel costs** 9M 2015 vs. 9M 2014



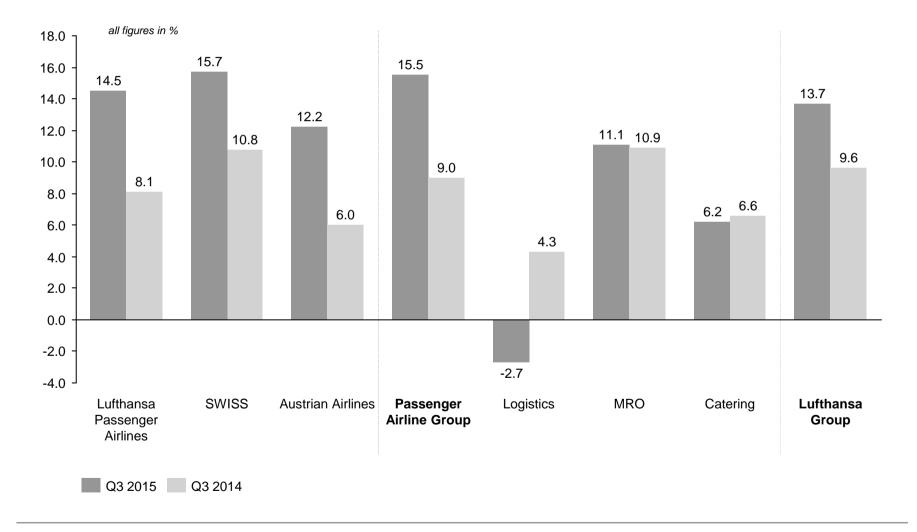
### Adjusted EBIT and one-off factors Quarterly results 2014-2015

in m EUR	Q1	Q2	Q3	Q4	6M	9M	Full Year
Adjusted EBIT 2014	-240	418	810	183	178	988	1,171
incl. strikes	-10	-60	-35	-127	-70	-105	-232
incl. Venezuela	-38	-23	+7	-5	-61	-54	-59
Adjusted EBIT ex one-off factors	-192	501	838	315	309	1,147	1,462
Adjusted EBIT 2015	-167	635	1,225		468	1,693	
incl. strikes	-42	-58	-30		-100	-130	
incl. Venezuela	-60	+5	-5		-55	-60	
Adjusted EBIT ex one-off factors	-65	688	1,260		623	1,883	
vs. PY	+127	+187	+422		+314	+736	

#### Adjusted EBIT margins 9M 2015 vs. 9M 2014



#### Adjusted EBIT margins Q3 2015 vs. Q3 2014



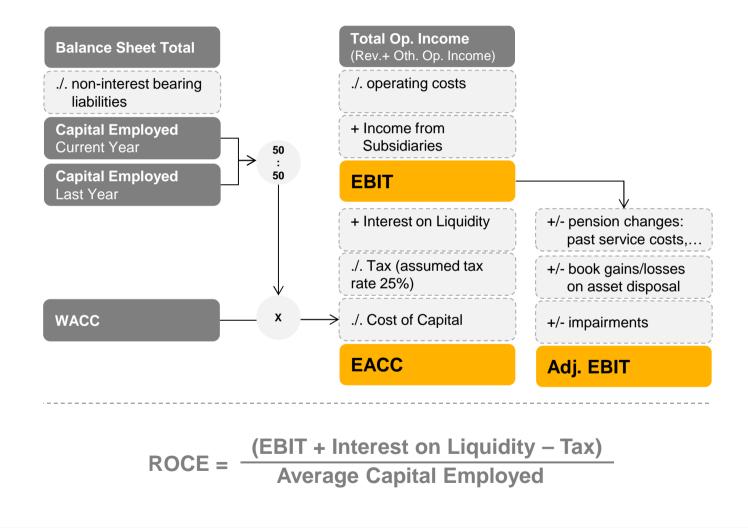
#### **Reconciliation from EBIT to Adjusted EBIT per segment** 9M 2015

Segment	EBIT 9M 15 (m EUR)	Impairments	Pension changes	Book gains/losses on asset disposals	Adj. EBIT 9M 15 (m EUR)
LH Passenger Airlines	834	+26		-7	853
SWISS	407		-32		375
Austrian Airlines	61				61
Consolidation	55			+6	61
					• •
Passenger Airline Group	1,357	+26	-32	-1	1,350
Logistics	-38	+73			35
MRO	399	-1			398
Catering	69	+6		+1	76
Others / Consolidation	-124	+4		-46	-166
Lufthansa Group	1,663	+108	-32	-46	1,693

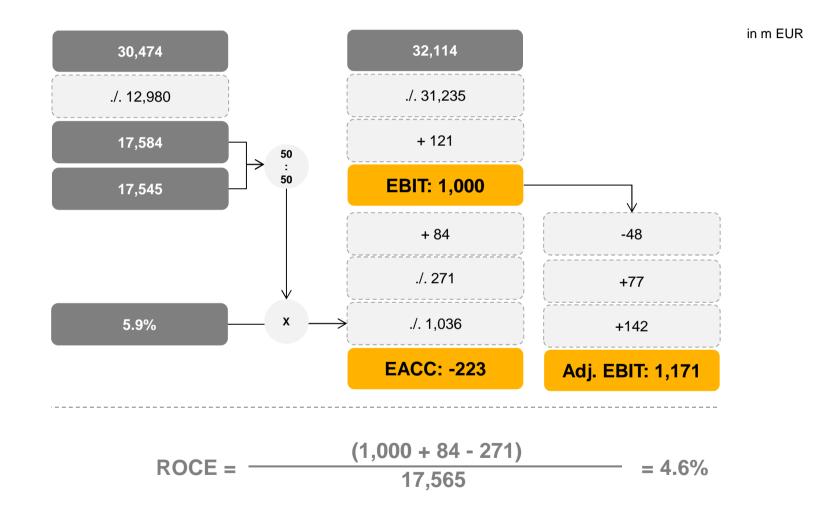
## Adjusted EBIT and EBIT per quarter 2014

in m EUR	Q1	Q2	Q3	Q4	6M	9M	Full Year
Operating result	-245	359	735	105	114	849	954
Adj. EBIT	-240	418	810	183	178	988	1,171
pension changes	0	0	+15	+33	0	+15	+48
book gains / losses on asset disposals	+10	+15	-1	-164	+25	+24	-140
impairments	+13	0	+8	-100	+13	+21	-79
EBIT	-217	433	832	-48	216	1,048	1,000
interest on liquidity							+84
taxes (25% lump sum)							-271
cost of capital							-1,036
EACC							-223
average capital employed							17,565
WACC							5.9%
ROCE							4.6%

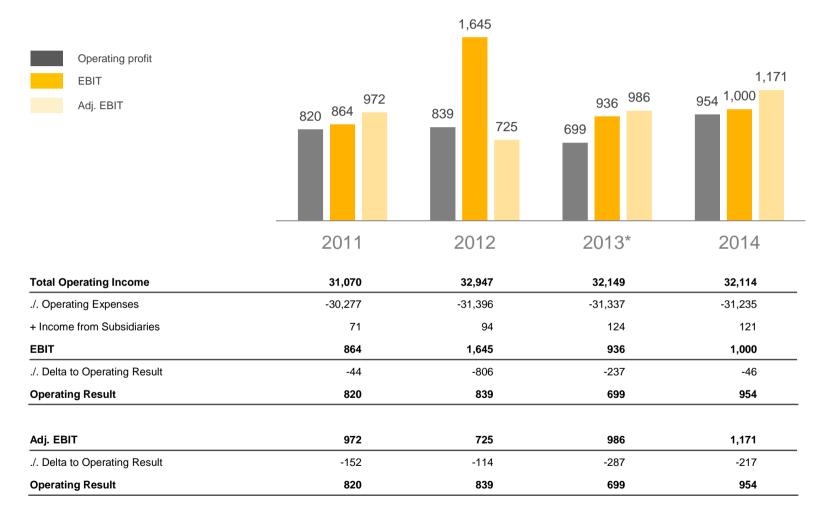
**New system directly links profit figures and value creation metric** EBIT, EACC and ROCE are transparent and can be calculated easily



**New system directly links profit figures and value creation metric** Calculation for financial year 2014



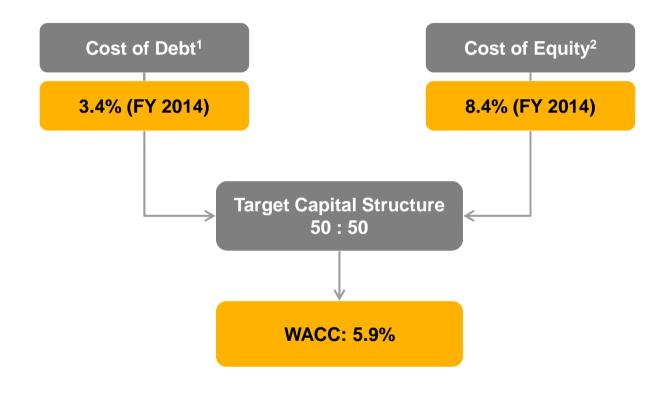
#### **EBIT is a structurally higher number than operating result** Main difference is that income from subsidiaries is included



\* Restatement due to IFRS11: Aerologic GmbH has been proportionately consolidated as a joint operation since 1 January 2014

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WACC is based on a target capital structure of 50:50 Current WACC is 5.9%



<sup>1</sup> Currently no consideration of tax shield <sup>2</sup> Cost of Equity FY2014 = Risk-free market interest rate of 2.6% + (Market risk premium of 5.2% x Beta Factor 1.1)

#### **Current capital employed is ca. 17.6 bn EUR** Weighted average cost of capital is 5.9%

Average Capital Employed WACC	18,101 7.0%	17,526 7.0%	17,545 6.2 %	17,565 5.9%
	2011	2012	2013*	2014
Balance Sheet Total	28,081	28,559	29,108	30,474
./. Non-Interest Bearing Liabilities	10,649	10,940	11,563	12,890
- liabilities from unused flight documents	2,359	2,612	2,635	2,848
- trade payables, other fin. liabillites, other provisions	4,758	4,887	5,113	5,151
- adv. payments, deferred income, other non-fin. liabilities	2,095	2,096	2,151	2,103
- others	1,437	1,345	1,664	2,798
Capital Employed at year-end	17,432	17,619	17,545	17,584
Average Capital Employed	18,101	17,526	17,582	17,565
WACC	7.0%	7.0%	6.2%	5.9%
EBIT	864	1.645	936	1,000
Interest on liquidity	62	75	67	84
Taxes	-232	-430	-251	-271
Cost of capital	-1,267	-1,227	-1,090	-1,036
EACC	-573	63	-338	-223
ROCE	3.8%	7.4%	4.3%	4.6%

\* Restatement due to IFRS11: Aerologic GmbH has been proportionately consolidated as a joint operation since 1 January 2014

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