

# Analyst and Investor Conference Call Q1 2017

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### Strong result in Q1 driven by Aviation Services Overview

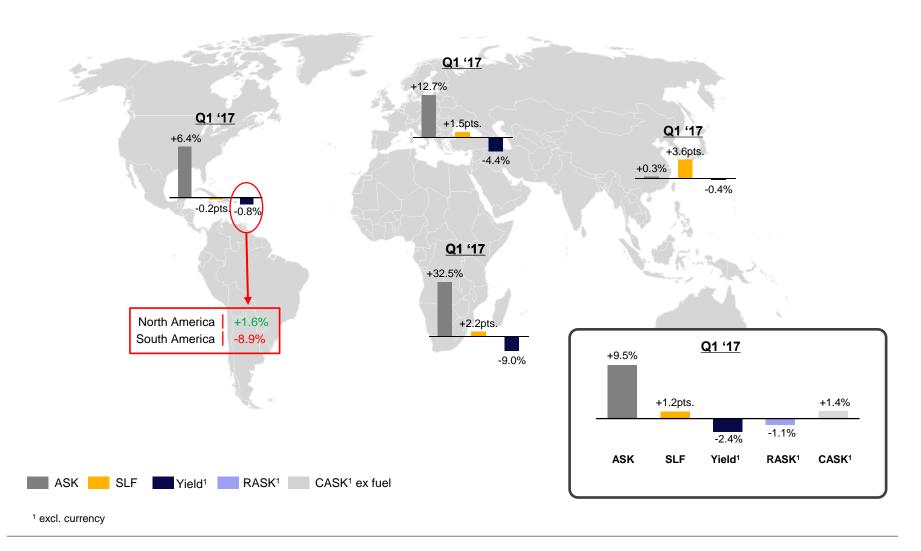
#### Strongest Q1 since 2008

- Adjusted EBIT up 78m EUR to 25m EUR
- Driven by
  - recovery of Logistics (up 52m EUR to 33m EUR),
  - growth of MRO (up 50m EUR to 137m EUR),
  - stable result at LSG (up 2m EUR to -2m EUR) and
  - improvements in Others and Consolidation (up 58m EUR to 29m EUR)

#### Passenger Airlines experience solid pricing environment

- Adjusted EBIT of Network Airlines and Point-to-Point Airlines together down 84m EUR to -172m EUR
- Constant currency RASK down 1.1%
- Constant currency CASK excl. fuel up 1.4%
- Continuing focus on cost reduction
- Free cash flow almost doubles to 1.1bn EUR due to good forward bookings for Q2
- 2017 full year guidance remains unchanged

## Favourable trading environment particularly in Asia and North America Operating KPIs Group Airlines



### Aviation Services drive strong profit improvement

Q1 2017 operating KPIs and key profit figures at a glance

١	Network Airlines	Point-to-Point Airlines
		Q1 '17
	ASK	+9.5%
	RASK (constant currency)	-1.1%
	CASK (constant currency; ex-fuel)	+1.4%
	Fuel cost headwind (m EUR) <sup>1</sup> (year-on-year)	+139

Aviation Services		
in m EUR	Q1 '17	
Adj. EBIT²	197	
Δ year-on-year	+162	

in m EUR	04.45	04/40
IIIII EOR	Q1 '17	vs. Q1 '16
Revenue	7,691	+11.2%
EBIT	16	+65m€
Adjusted EBIT	25	+78m€
Net income	-68	-60m€

<sup>&</sup>lt;sup>1</sup> Including Lufthansa Cargo and Brussels Airlines

<sup>&</sup>lt;sup>2</sup> Includes Logistics, MRO, Catering, Others and Consolidation

#### Strong cash flow development drives reduction of net debt Key balance sheet and cash flow figures at a glance

Network Airlines		Point-to-Poin	t Airlines	Aviation	Services
Balance Sheet in m EUR	Q1 '17	vs. FY '16	Cash Flow in m EUR	Q1 '17	vs. Q1 '16
Net financial debt	1,925	-28.7%	Operating cash flow	1,648	+49.5%
Pension provisions	8,656	+3.5%	Net invest	554	+5.7%
Equity ratio	17.9%	-2.7pts.	Free cash flow	1,094	+89.3%

### Strong performance through broad set-up of the Group Segment overview Q1 2017

in m EUR	Network Airlines	•	A	
Revenue	<b>4,929</b>	<b>3,482</b>	1,061	<b>440</b>
vs. Q1 '16	+224	+132	+77	+40
Adj. EBIT	<b>-40</b>	<b>-12</b>	<b>35</b>	<b>-59</b>
vs. Q1 '16	-76	-57	+14	-29
Adj. EBIT Margin <sup>1</sup>	-0.8%	-0.3%	<b>3.3%</b> +1.2pts.	-13.4%
vs. Q1 '16	-1.6pts.	-1.6pts.		-5.9pts.:

Point-to-Point Airlines		
Revenue	<b>683</b>	
vs. Q1 '16	+306	
Adj. EBIT	-132	
vs. Q1 '16	-8	
Adj. EBIT Margin	-19.3%	
vs. Q1 '16	+13.6pts.	

Logistics		
Revenue	<b>569</b>	
vs. Q1 '16	+89	
Adj. EBIT	<b>33</b>	
vs. Q1 '16	+52	
Adj. EBIT Margin vs. Q1 '16	<b>5.8%</b> +9.8pts.	

WING	
Revenue vs. Q1 '16	<b>1,455</b> +165
Adj. EBIT vs. Q1 '16	<b>137</b> +50
Adj. EBIT Margin vs. Q1 '16	<b>9.4%</b> +2.7pts.

MRO

	<u>'</u>
Revenue	<b>769</b>
vs. Q1 '16	+50
Adj. EBIT	<b>-2</b>
vs. Q1 '16	+2
Adj. EBIT Margin	<b>-0.3%</b>
vs. Q1 '16	+0.3pts.

Catering

Revenue	<b>-714</b>
vs. Q1 '16	-59
Adj. EBIT	<b>29</b>
vs. Q1 '16	+58
Adj. EBIT Margin vs. Q1 '16	n.a.

Others & Consolidation

Page 7 Lufthansa Group

<sup>&</sup>lt;sup>1</sup> Includes Eurowings, Brussels Airlines and equity stake in SunExpress

### Full year guidance remains unchanged Forecast Lufthansa Group 2017

#### **Network Airlines Point-to-Point Airlines** ASK +4.5% organic growth<sup>2</sup>, 12.5% total growth RASK Less negative than last year (constant currency) FX to further support reported figure CASK Reduction at FY16 level (constant currency; ex-fuel) Driven by individual cost reductions and change in mix effect Additional fuel costs of c. 500m EUR<sup>3</sup> (200m EUR from organic growth, 300m EUR from consolidation of Brussels Airlines) **Small positive contribution** from Brussels Airlines and Air Berlin wet lease

#### Aviation Services<sup>1</sup>

### Flat development at other business segments

Differing performances among single group companies

No major change in restructuring costs compared to previous year

<sup>&</sup>lt;sup>1</sup> Includes Logistics, MRO, Catering, Others and Consolidation

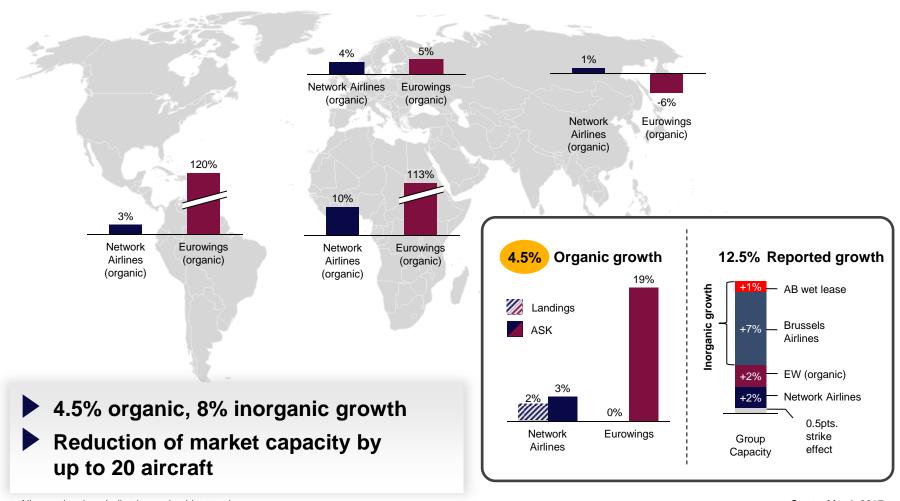
<sup>&</sup>lt;sup>3</sup> As of 31 Mar 2017; details in appendix of presentation

<sup>&</sup>lt;sup>2</sup> Organic growth excluding Brussels Airlines and Air Berlin wet lease

### **Appendix**

supplementary information –

### Focus on capacity discipline, growth driven inorganically Lufthansa Group capacity growth 2017 per region

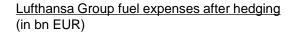


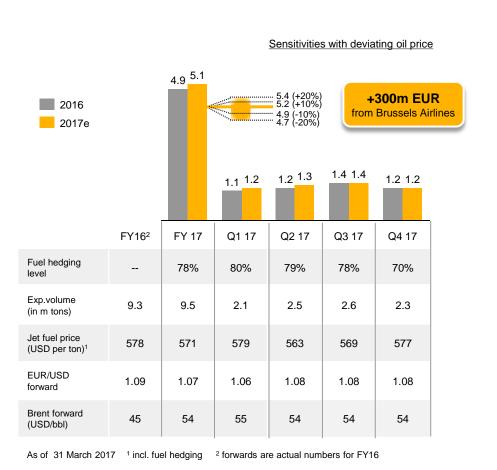
All capacity plans indicative and subject to change

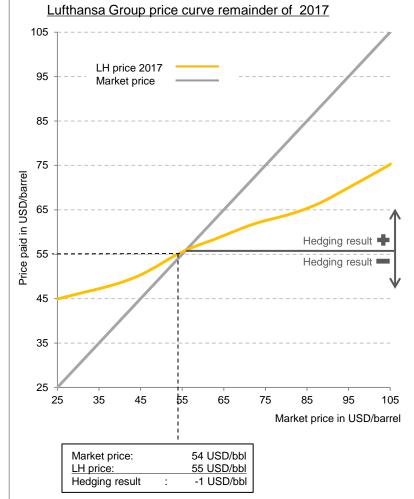
### **Appendix**

- financial figures Q1 2017 -

### Fuel costs increase on the back of stronger USD and higher oil prices Fuel forecast and sensitivities FY 2017





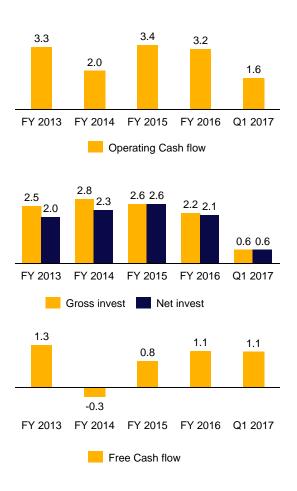


# Absolute costs increase in the first quarter Operating costs and revenues

Lufthansa Group (in m EUR)	Q1 2017	vs. Q1 '16
Total revenue	7,691	+11.2%
Other operating income	561	-14.1%
Total operating income	8,252	+9.0%
Operating expenses	8,242	+8.6%
Non-fuel operating expenses	7,032	+7.9%
Cost of materials and services	4,386	+11.4%
Fuel expenses	1,210	+13.0%
Fees and charges	1,396	+8.6%
Staff costs	2,081	+6.3%
Depreciation	422	+7.7%
Other operating expenses	1,353	+3.7%
Result from equity investments	6	+34m€
EBIT	16	+65m€
Adjustments	9	+13m€
Adjusted EBIT	25	+78m€

### Free cash flow increases despite higher capex Cash flow statement

Lufthansa Group (in m EUR)	Q1 2017	vs. Q1 '16
EBT (earnings before income taxes)	-55	-30
Depreciation & amortization (incl. non-current assets)	428	+11
Net proceeds from disposal of non-current assets	-23	-18
Result of equity investments	-6	-34
Net interest	77	+10
Income tax payments/reimbursements	-27	-12
Significant non-cash-relevant expenses / income	-12	+111
Change in trade working capital	1,154	+387
Change in other assets / liabilities	112	+121
Operating cash flow	1,648	+546
Capital expenditure (net)	-554	-30
Free cash flow	1,094	+516
Cash and cash equivalents as of 31.03.171	1,533	+437
Current securities	3,732	+1,553
Total Group liquidity	5,265	+1,990



<sup>&</sup>lt;sup>1</sup> Excluding fixed-term deposits with terms from three to twelve months (2017: 124 m EUR, 2016: 112 m EUR)

# Favourable trading environment particularly in Asia and N. America Operating KPIs Group Airlines

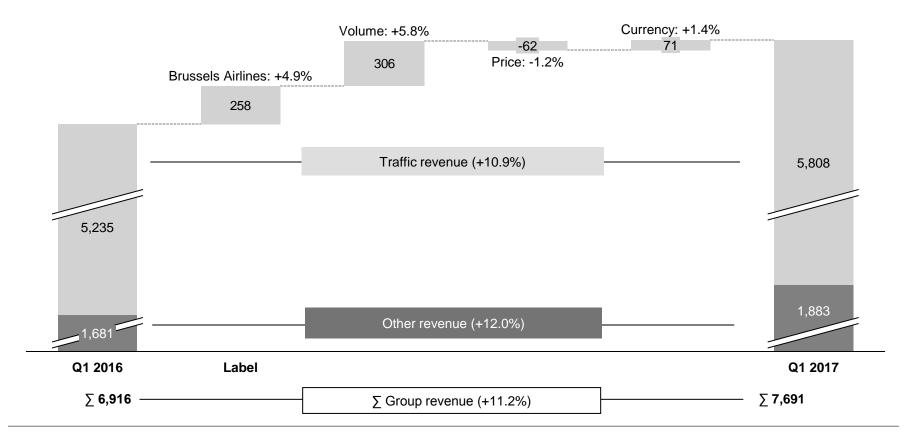
	- 10 miles				
Total	Q1 '17	Europe	Q1 '17	Asia/Pacific	Q1 '17
Number of flights	+6.0%	ASK	+12.7%	ASK	+0.3%
ASK	+9.5%	RPK	+15.1%	RPK	+4.8%
RPK	+11.3%	SLF	+1.5pts.	SLF	+3.6pts.
SLF	+1.2pts.	Yield	-4.1%	Yield	+1.2%
1		Yield ex currency	-4.4%	Yield ex currency	-0.4%
					17 18
Yield	-1.2%	Americas	Q1 '17	Middle East/Afr	ica Q1 '17
	-1.2% -2.4%	Americas ASK	Q1 '17 +6.4%	Middle East/Afr	ica Q1 '17 +32.5%
Yield Yield ex currency RASK					•
Yield ex currency	-2.4%	ASK	+6.4%	ASK	+32.5%
Yield ex currency RASK	-2.4% -0.1%	ASK RPK	+6.4%	ASK RPK	+32.5% +36.3%

### Group revenue and currency impact

Q1 2017 vs. Q1 2016

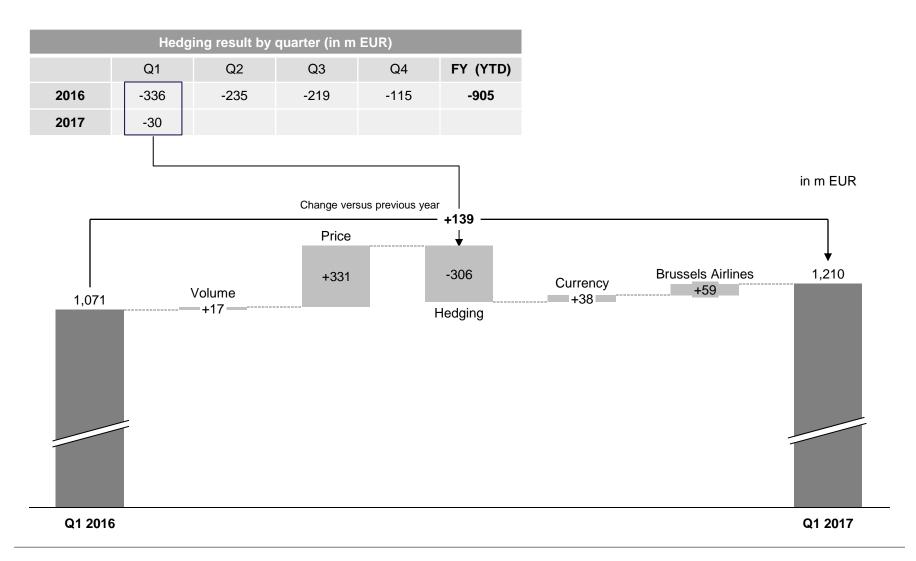
Currency influence on EBIT (in m EUR)								
Q1	Q2	Q3	Q4	FY (YTD)				
-39				-39				

in m EUR



#### Fuel cost development

Q1 2017 vs. Q1 2016



#### Adjusted EBIT and one-off factors

#### Quarterly results 2016-2017

in m EUR	Q1	Q2	Q3	Q4	6M	9M	Full Year
Adjusted EBIT 2016	-53	582	1,148	75	529	1,677	1,752
Strikes	0	0	0	-100	0	0	100
Adjusted EBIT ex one-off factors	-53	582	1,148	175	529	1,677	1,852
Adjusted EBIT 2017	25						
One-off effects	0						
Adjusted EBIT ex one-off factors	25						

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### Adjusted EBIT and EBIT per quarter 2017

in m EUR	Q1	Q2	Q3	Q4	6M	9M	FY
Adj. EBIT	25						
pension changes	-32						
book gains / losses on asset disposals	+23						
impairments / badwill	0						
EBIT	16						
interest on liquidity							
taxes (25% lump sum)							
cost of capital							
EACC							
average capital employed							
WACC							
ROCE							

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### Adjusted EBIT and EBIT per quarter 2016

in m EUR	Q1	Q2	Q3	Q4	6M	9M	FY
Adj. EBIT	-53	582	1,148	75	529	1,677	1,752
pension changes	0	0	+721	-43	0	+721	+678
book gains / losses on asset disposals	+5	+37	+7	-11	+42	+49	+38
impairments / badwill	-1	-52	-64	-76	-53	-117	-193
EBIT	-49	567	1,812	-55	518	2,330	2,275
interest on liquidity							+64
taxes (25% lump sum)							-585
cost of capital							-937
EACC							817
average capital employed							19,533
WACC							4.8%
ROCE							9.0%

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