LUFTHANSA GROUP





Analyst and Investor Conference Call – Q3 2018

Frankfurt, 30 October 2018

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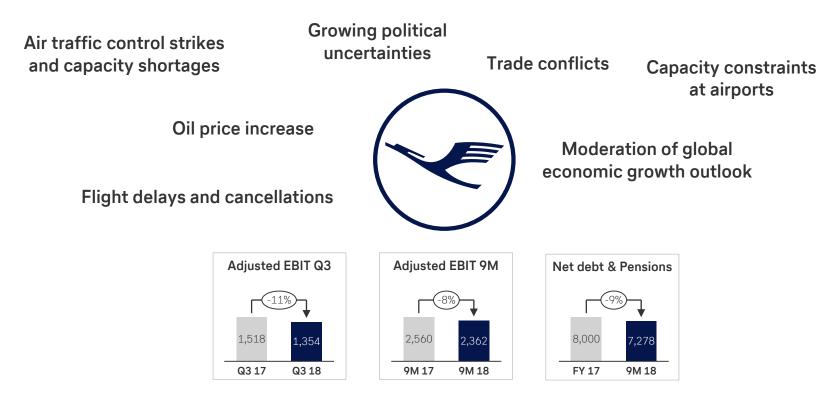


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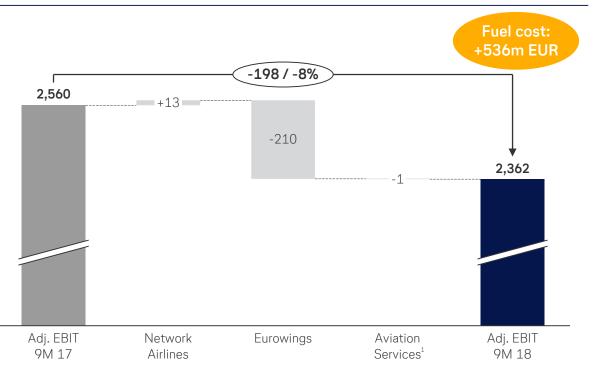
Ulrik Svensson CFO and Member of the Executive Board

Frankfurt, 30 October 2018

Lufthansa holds up well in increasingly challenging market environment



EBIT declines slightly because of one-off related losses at Eurowings



Group Adjusted EBIT 9M 2018

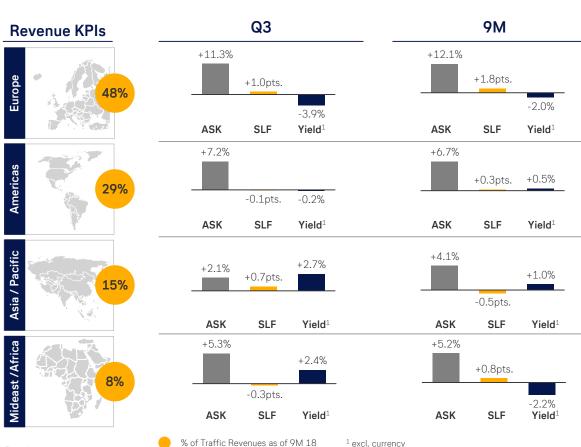
Comments

- Group Adjusted EBIT above the previous year level excluding Eurowings which suffers from c. 170m EUR of one-off Air Berlin integration costs
- Network Airlines more than offset fuel headwinds
- Positive performance of Cargo and LSG offset by other businesses in Aviation Services

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 $^{\rm 1}$ Aviation Services include Logistics, MRO, Catering, Others and Consolidation

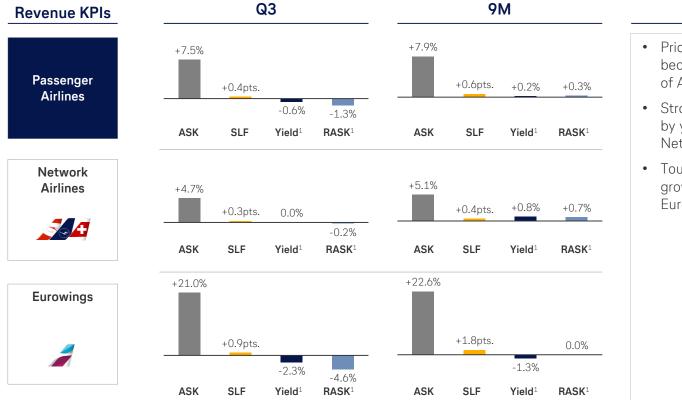
Strength in long-haul continues



Comments

- Significant market share gains in Europe, yield pressure due to tough comparison base, high market-wide capacity-growth and negative mix effect from disproportionate growth of Eurowings
- Americas continue to perform well, yield in key North Atlantic business up 0.7% in Q3 (9M: +1.5%)
- Demand in Asia Pacific strong across the region
- Third quarter yield improvement in Mid-East / Africa driven by African market

Unit revenues at Passenger Airlines up in the first nine months



Comments

- Prior year comparison base has become more difficult due to effects of Air Berlin insolvency
- Strong long-haul performance offset by yield decrease in short-haul at Network Airlines
- Tough comparison base and strong growth in long-haul impact Eurowings yield and RASK

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¹ Excl. currency

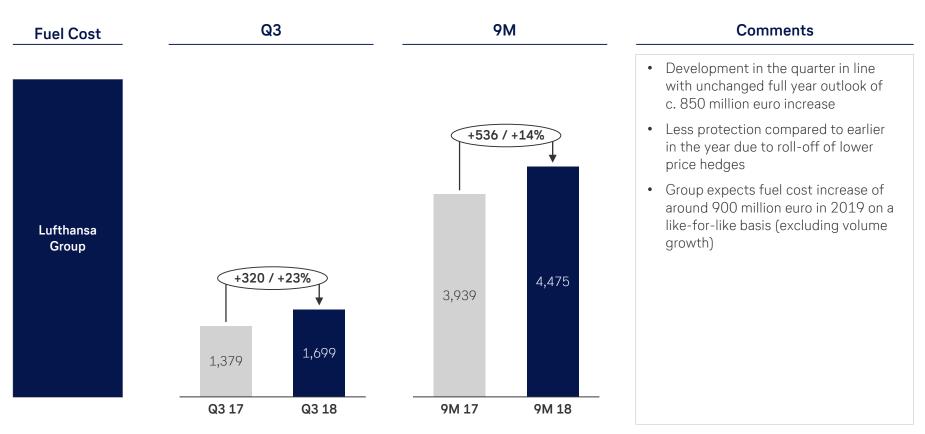
Irregularity costs and one-offs mask better underlying performance

Cost KPIs	Q3	9M	Comments
Passenger Airlines	+1.2%	-0.0%	• Higher irregularity costs and increase of MRO expenses impact Passenger Airlines CASK in Q3, irregularity and MRO cost growth expected to moderate in the fourth quarter
Network Airlines	+1.2%	-1.0%	 Group-wide irregularity costs because of flight cancellations and delays following industry-wide disruptions more than double to c. 350 million euro year-to-date Integration cost of former Air Berlin
Eurowings	+2.0%	+5.9%	aircraft at Eurowings amounts to c. 170 million euros in the first nine months

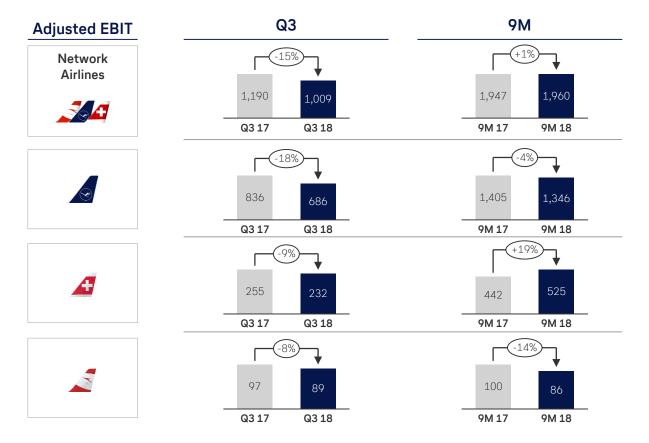
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¹ Excl. currency

Fuel cost increase accelerates markedly compared to first half year



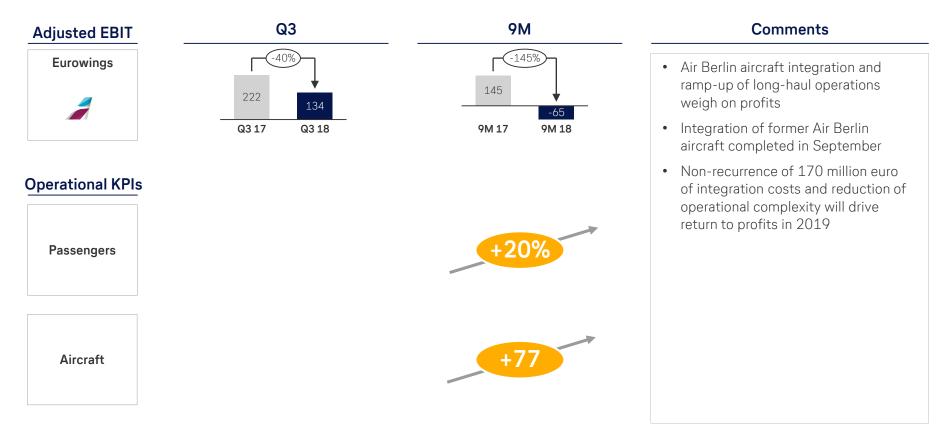
Network Airlines offset rising fuel costs in the first nine months



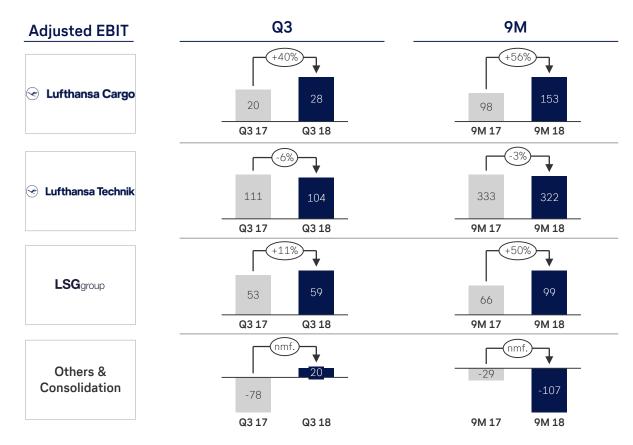
Comments

- Nine months Adjusted EBIT up despite fuel, irregularity and MRO cost increases
- Expected moderation of irregularity and MRO cost growth will benefit profit performance in the fourth quarter
- Results benefit from long-term labor agreements reached last year

Eurowings results distorted by one-off effects of Air Berlin insolvency



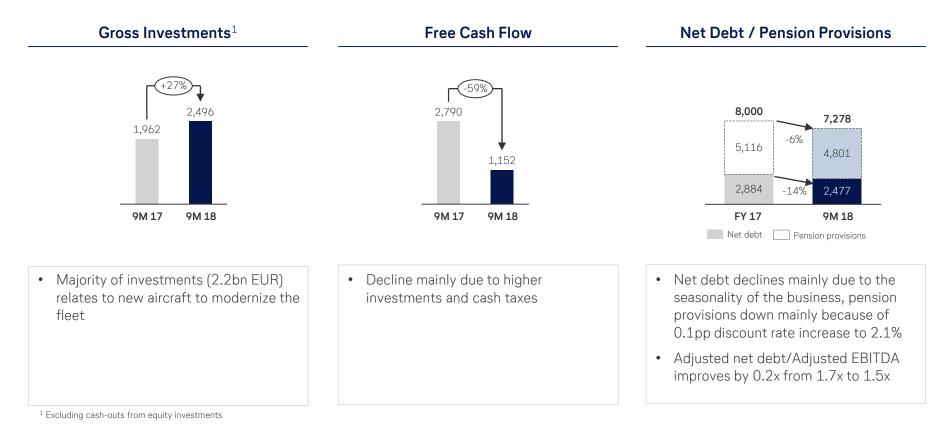
Lufthansa Cargo and LSG Group lead profit growth in Aviation Services



Comments

- Ongoing good demand supports continuously high yields at Lufthansa Cargo
- Cost inflation in spare parts and short-term additions of external capacity impact profitability of Lufthansa Technik
- Result in Others & Consolidation increases primarily due to timing effects in intra-Group transactions, primarily related to MRO; year-todate performance still below prior year

Balance sheet strengthened further

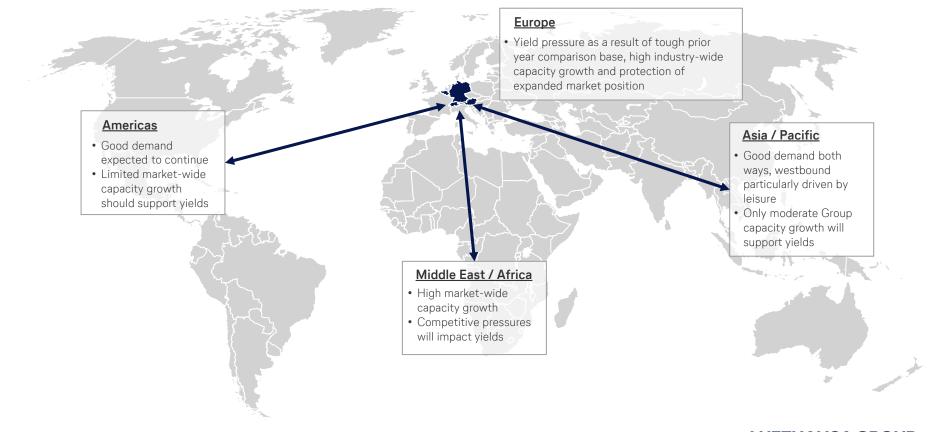


Lufthansa Group confirms financial outlook

		9M	Forecast	Δ	Previous forecast
(0	Capacity Growth (ASK, organic and inorganic)	+7.9%	c. +8%	\Rightarrow	c. +8%
Passenger Airlines	Unit Revenue (RASK, ex. currency)	+0.3%	slightly positive	\Rightarrow	slightly positive
assenge	Unit Cost (CASK, ex. currency, ex. fuel)	0.0%	c1%	\Rightarrow	c1%
	Fuel (compared to previous year)	+536 m EUR	additional cost of c. 850m EUR	\Rightarrow	additional cost of c. 850m EUR
Aviation Services¹	Adjusted EBIT	467 m EUR (-0%)	slightly below previous year	$\Box \rangle$	slightly below previous year
	Group Adjusted EBIT	2,362 m EUR (-8%)	slightly below previous year		slightly below previous year

¹ Aviation Services include Logistics, MRO, Catering, Others and Consolidation

Confident outlook above all for long-haul



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Analyst and Investor Conference Call – Q3 2018

Carsten Spohr CEO and Chairman of the Executive Board

Frankfurt, 30 October 2018

Second best 9M result of Group history despite challenging environment



LH Group Adjusted EBIT: 2.4bn EUR

• Second best nine months result in Group history despite fuel cost increase and flight schedule disruptions



• Fuel cost increase fully compensated

Eurowings: Market position significantly improved

• Established position as #3 P2P Airline in Europe. Integration costs burden results

Aviation Services: Stable contribution to results

• Particularly Lufthansa Cargo with good demand and result development

Flight schedule disruptions: Punctuality clearly impaired: -7pts.

• Irregularity costs more than doubled in the first nine months

Lufthansa starts operational excellence initiative and reduces growth



18,000 cancelled flights

1.7m Passengers affected by cancellations

70% punctuality (-7pts. vs. previous year)



Capacity growth for Summer 2019 reduced to 3.8%

Allocation of growth to hubs as a function of quality and cost

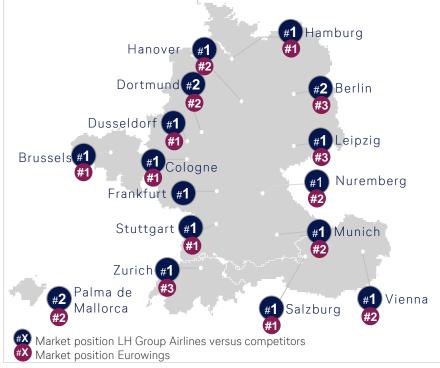


Additional spare aircraft Additional A320ceo orders Additional Staff: 600 Customer communication

Eurowings: Market position significantly improved



LH Group position in home markets D-A-CH-B



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Frankfurt, 30 October 2018

Appendix - supplementary information-



Operating profit and loss statement

Lufthansa Group (in m EUR)	Q3 '18	vs. Q3 '17	9M
Total revenue	9,959	+1.5%	26,
Other operating income	395	-31.1%	1,2
Total operating income	10,354	-1.2%	28,
Operating expenses	9,093	+0.2%	25,
Non-fuel operating expenses	7,394	-3.9%	21,
Cost of materials and services	5,083	+2.5%	13,
Fuel expenses	1,699	+23.2%	4,4
Fees and charges	1,207	-30.4%	3,3
Staff costs	2,190	+1.3%	6,5
Depreciation	478	-20.3%	1,3
Other operating expenses	1,342	-0.7%	4,2
Result from equity investments	90	-8	1
EBIT	1,351	-53	2,3
Adjustments	+3	-111	+
Adjusted EBIT	1,354	-164	2,3

9M '18	vs. 9M '17
26,897	+0.5%
1,269	-27.4%
28,166	-1.2%
25,938	-1.0%
21,463	-3.6%
13,847	-2.7%
4,475	+13.6%
3,373	-29.6%
6,529	+1.1%
1,376	-5.8%
4,186	+2.9%
133	-7
2,361	-74
+1	-124
2,362	-198

- Excluding IFRS 15, "Total operating income" would have increased by 6.0% versus Q3 '17 (+4.9% vs. 9M '17)
- Excluding IFRS 15, "Fees and charges" would have increased by 7.4% versus Q3 '17 (+6.5% vs. 9M '17)

Adoption of IFRS 15 reduces reported revenues and costs

- Context
- IFRS 15 relates to the accounting of revenues arising from contracts with customers
- Netting of revenues and related expenses required in some cases (e.g. ticket related taxes, airport fees)

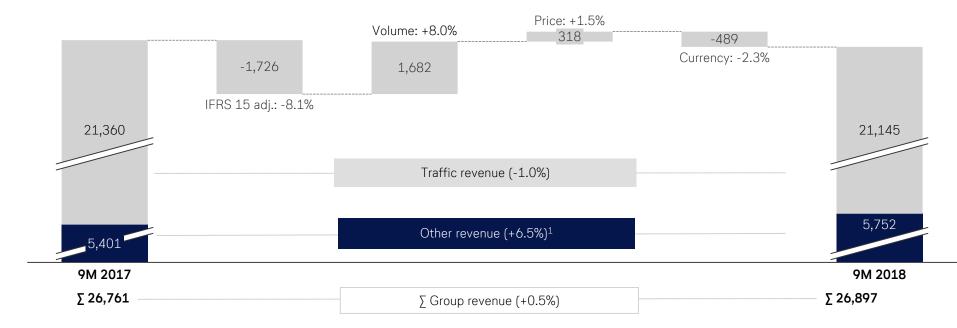


Structural improvement of Adj. EBIT margin around 0.4 pts.¹

¹ Calculated for FY 2017

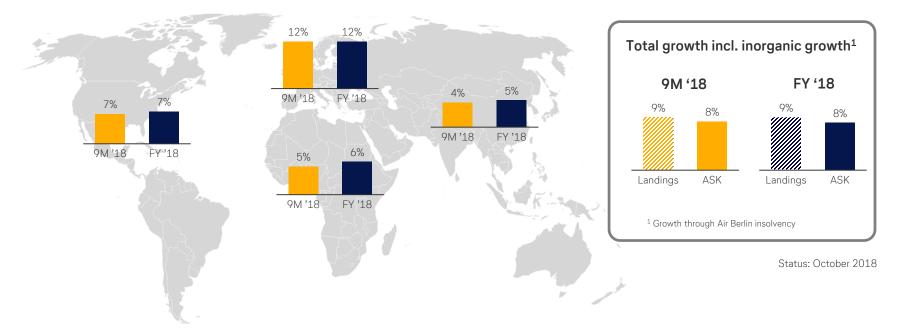
Group revenue bridge

in m EUR



¹ Including positive 270m EUR IFRS 15 effect from reclassification of LAT and AirPlus commissions from other operating income into other revenue

Capacity growth at Passenger Airlines



All capacity plans indicative and subject to change

Operating KPIs of Passenger Airlines by region

Total	Q3 '18	9M '18
Number of flights	+9.1%	+8.7%
ASK	+7.5%	+7.9%
RPK	+8.0%	+8.7%
SLF	+0.4pts.	+0.6pts.
Yield	-1.0%	-2.1%
Yield ex currency	-0.6%	+0.2%
RASK	-1.3%	-2.1%
RASK ex currency	-1.3%	+0.3%
CASK incl. fuel	+3.9%	-0.5%
CASK ex currency ex fuel	+1.2%	-0.0%
	1	

Europe	Q3 '18	9M '18
ASK	+11.3%	+12.1%
RPK	+12.7%	+14.7%
 SLF	+1.0pts.	+1.8pts.
Yield	-4.3%	-3.4%
Yield ex currency	-3.9%	-2.0%
the second se	7	

Americas	Q3 '18	9M '18
ASK	+7.2%	+6.7%
RPK	+7.0%	+7.0%
SLF	-0.1pts.	+0.3%
Yield	-0.1%	-2.8%
Yield ex currency	-0.2%	+0.5%
North America	+0.7%	+1.5%

-3.9%

-1.8%

South America

	and the second se	No. of Concession, Name of Street, or other	
	Asia/ Pacific	Q3 '18	9M '18
	ASK	+2.1%	+4.1%
	RPK	+2.9%	+3.5%
	SLF	-0.7pts.	-0.5pts.
	Yield	+1.9%	-1.8%
	Yield ex currency	+2.7%	+1.0%
· •			

	Middle East/ Africa	Q3 '18	9M '18	Ĺ
	ASK	+5.3%	+5.2%	
	RPK	+4.8%	+6.2%	
. '	SLF	-0.3pts.	+0.8pts.	
	Yield	+1.3%	-5.0%	
	Yield ex currency	+2.4%	-2.2%	

2018 regional yield¹ development by quarter

	Q1	Q2	Q3	Q4	H1	9M	FY
Europe	+0.1%	-1.6%	-3.9%		-0.9%	-2.0%	
Americas	-1.6%	+3.0%	-0.2%		+1.0%	+0.5%	
Thereof North America	-0.8%	+3.9%	+0.7%		+1.9%	+1.5%	
Thereof South America	-0.7%	-0.2%	-3.9%		-0.6%	-1.8%	
Asia Pacific	-0.3%	+0.1%	+2.7%		-0.1%	+1.0%	
Middle East & Africa	-6.0%	-3.8%	+2.4%		-5.0%	-2.2%	
Total	+0.5%	+1.1%	-0.6%		+0.7%	+0.2%	

¹ Constant currency

Exemplary calculation of operational airline KPIs

Quarterly Data.xls ¹

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Network Airlines, Q3 2018

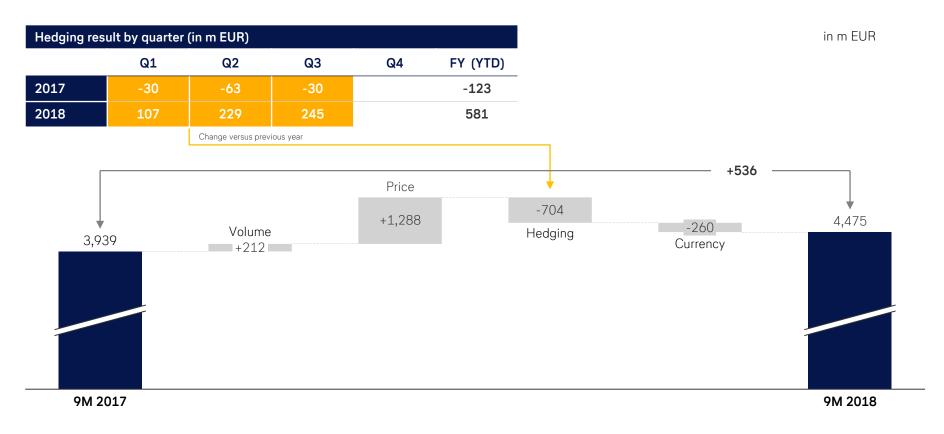
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Traffic Figures ¹

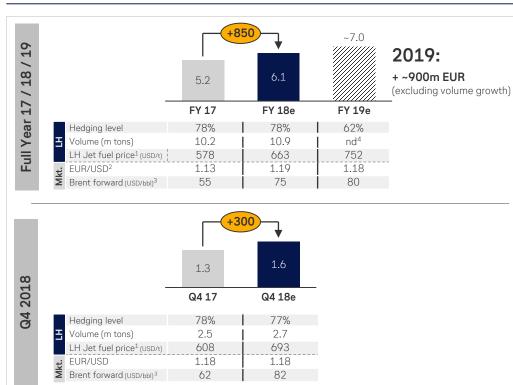


¹ Available on <u>www.investor-relations.lufthansagroup.com</u>, ² RPK: Revenue Passenger Kilometers, ³ ASK: Available Seat Kilometers

Fuel cost bridge

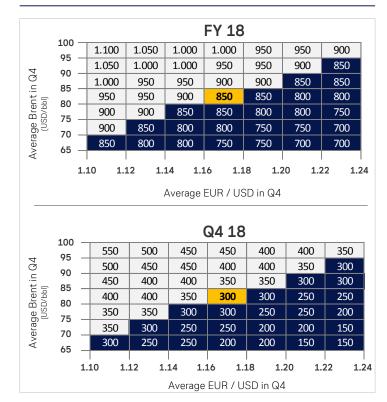


Fuel cost outlook and sensitivity



Fuel cost

Sensitivity to Brent and currency



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As of 30 Sep 2018 ¹ incl. fuel hedging and into-plane charge

² 2017: average of realized FX rates; 2018: average of realized FX rates for 9M and spot as of 30 Sep for Q4; 2019: spot as of 30 Sep

³ 2017: average of realized Brent price; 2018: average of realized Brent price for 9M and forward as of 30 Sep for Q4; 2019: forward as of 30 Sep

⁴ calculation based on an unchanged volume assumption

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Fuel and foreign exchange hedging strategy

Hedging Strategy

Aim of hedging strategy

- Lufthansa's hedging strategy is designed to reduce volatility
- No intention to outperform the market
- Rolling approach up to 24 months going forward

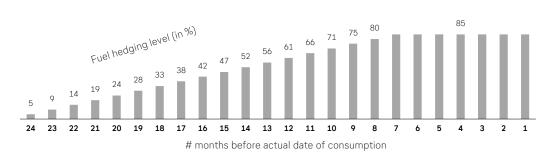
Fuel Hedging

- Hedging level is increased month-by-month until up to 85% is hedged
- Mostly options, not fixed contracts, to still benefit from falling oil prices

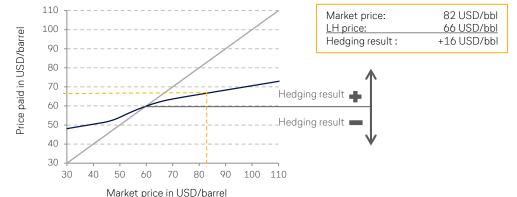
FX Hedging

- Hedging of net FX exposure per currency, level is increased every two or six months until 80% for next 24 months is hedged
- Use of forward contracts

Fuel Hedging Approach

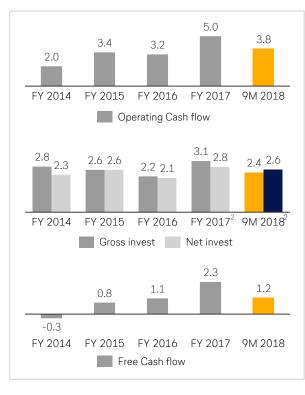


Fuel price curve remainder of 2018



Cash flow statement

Lufthansa Group (in m EUR)	9M '18	vs. 9M '17
EBT (earnings before income taxes)	2,266	-84
Depreciation & amortization (incl. non-current assets)	1,393	-56
Net proceeds from disposal of non-current assets	-1	+33
Result of equity investments	-133	+7
Net interest	120	-81
Income tax payments/reimbursements	-502	-323
Significant non-cash-relevant expenses / income	-157	-18
Change in trade working capital	947	+351
Change in other assets / liabilities	-162	-517
Operating cash flow	3,771	-688
Capital expenditure (net)	-2,619	-950
Free cash flow	1,152	-1,638
Cash and cash equivalents as of 30.09.18 ¹	1,261	-40
Current securities	2,681	-2,261
Total Group liquidity	3,942	-2,301



 1 Excluding fixed-term deposits with terms from three to twelve months (2018: 248m EUR, 2017: 201m EUR) 2 Excl. cash-outs from equity

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Group Adjusted EBIT expected to be "slightly below previous year"

Segment	Adj. EBIT 2017 (m EUR)	Adj. EBIT Forecast for 2018
Lufthansa German Airlines	1,627	slightly below previous year
SWISS	542	above previous year
Austrian Airlines	94	below previous year

Network Airlines	2,263	slightly below previous year
Eurowings	94	negative
Logistics	242	broadly stable
MRO	415	broadly stable
Catering	66	significantly above previous year
Other	-130	below previous year
Internal Revenue / Reconciliation	23	

Lufthansa Group	2,973	slightly below previous year
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Multi-Year financial overview

Lufthansa Group (in m EUR)	2014	2015	2016	2017
Operating KPIs	•			
RASK ex currency	-2.5%	-3.0%	-5.9%	+1.9%
CASK ex currency, ex fuel	-2.6%	+2.4%	-6.1%	-0.4%
Profit & Loss				
Revenues	30,011	32,056	31,660	35,579
Fuel Cost	6,751	5,784	4,885	5,232
Adjusted EBIT	1,171	1,817	1,752	2,973
Adjusted EBIT Margin	3.9%	5.7%	5.5%	8.4%
Balance Sheet				
Total Assets	30,474	32,462	34,697	36,267
Net Financial Debt and Pension Liabilities	10,649	9,973	11,065	8,000
ROCE	4.6%	7.7%	9.0%	12.8%
Cash Flow statement				
Operating Cash Flow	1,977	3,393	3,246	5,035
Capital expenditure (net)	2,274	2,559	2,108	2,782
Free Cash Flow	-297	834	1,138	2,253