

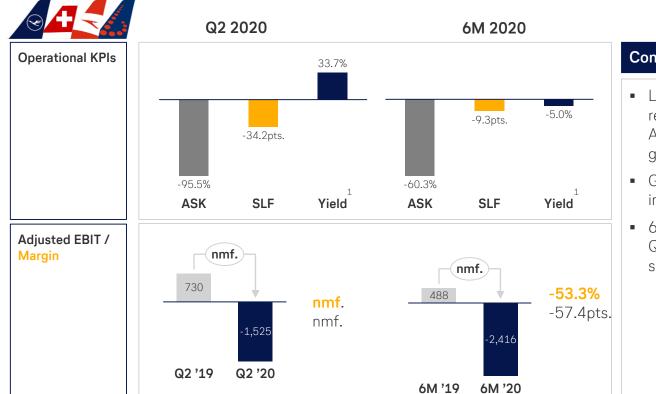




Path to "New Normal" requires a restructuring of the business



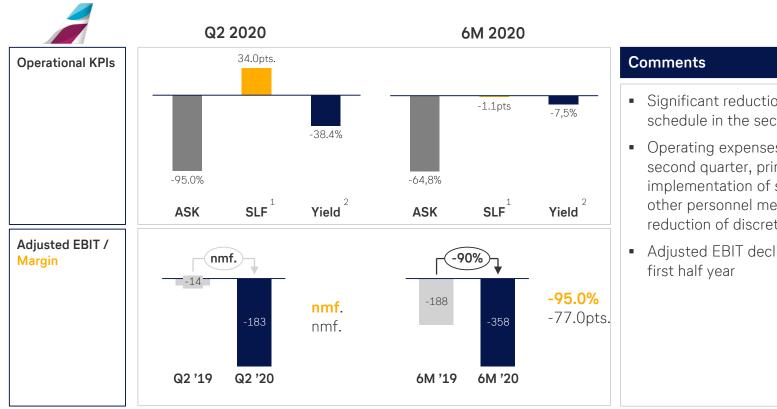
Network Airlines: Almost complete standstill of business in Q2



- Lufthansa and SWISS mainly operate repatriation flights in April and May, Austrian Airlines and Brussels Airlines grounded until mid-June
- Gradual expansion of flight schedules in June
- 64% operating expense reduction in Q2 only partly compensates revenue shortfall

¹ Excl. currency

Eurowings: Operating profit declines despite significant cost reductions

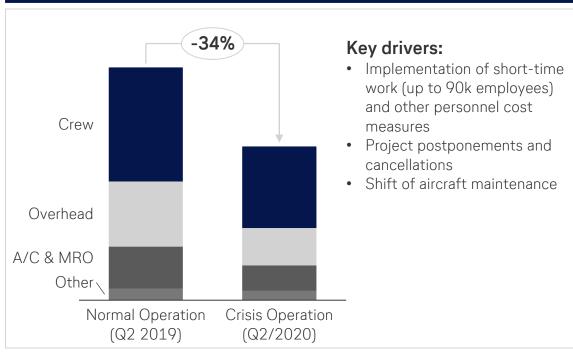


- Significant reduction of flight schedule in the second quarter
- Operating expenses down 66% in the second quarter, primarily driven by implementation of short-time work, other personnel measures and reduction of discretionary spend
- Adjusted EBIT declines 90% in the

¹ Based on bookings ² Excl. currency

Fixed cash cost reduction limits monthly cash burn to c. EUR 550 million





Q2 Group cash burn

c. EUR 550 million

average monthly operating cash burn (excluding working capital, investing and financing cash flows)

- Cash in
- Personnel
- Material
- Fuel overhedging
- Rents
- Other

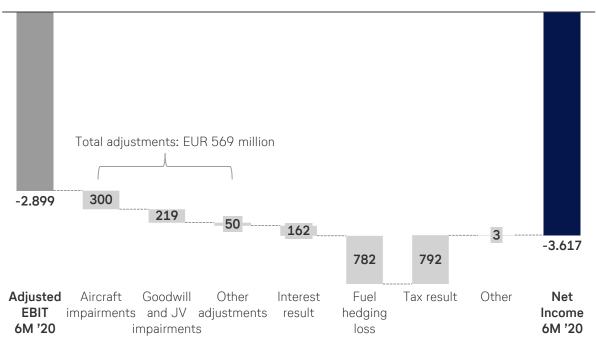
Profits in Logistics segment up strongly, losses in MRO and Catering



- Profits in Cargo business benefit from doubling of yields in the second quarter as a result of capacity squeeze from grounding of passenger aircraft
- MRO and Catering segments hit hard by almost complete grounding of global commercial aircraft fleet
- Cost reductions in central functions more than offset Adjusted EBIT declines in Other Businesses

Impairments and fuel hedging losses burden net income

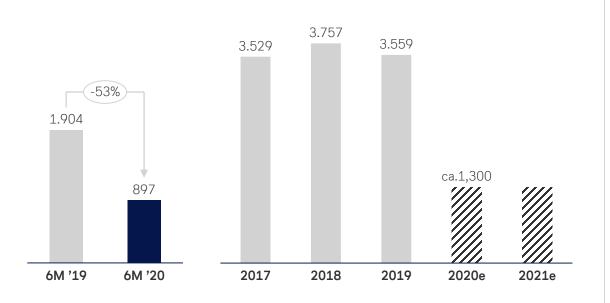
Adjusted EBIT / Net Income 6M 2020



- Aircraft impairments relate to 65 planes which will be permanently grounded
- Goodwill impairments relate to LSG US, Eurowings and JV operations of Lufthansa Technik
- Oil price recovery reduces fuel hedging loss by EUR 205 million compared to Q1

Investments reduced drastically in response to the crisis

Gross Investments¹

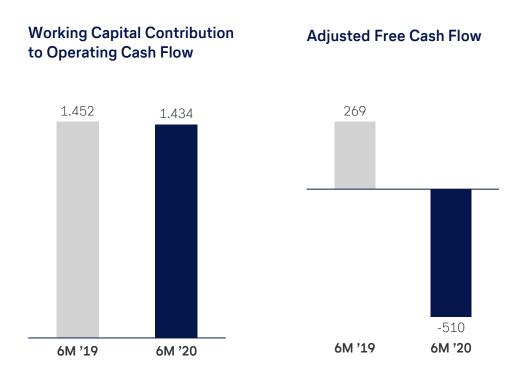


- Strong progress made in negotiating adjustment of aircraft payment and delivery schedules with aircraft manufacturers
- 23 aircraft deliveries planned in 2020 (9 received in H1), 12 in 2021
- Investments expected to amount to EUR circa 1.3 billion in 2020, similar level in 2021

¹ Excluding cash-outs from equity investments

² Amortization of operating lease obligations shown in financing cash flow

Group-wide focus on cash preservation limits free cash flow decline

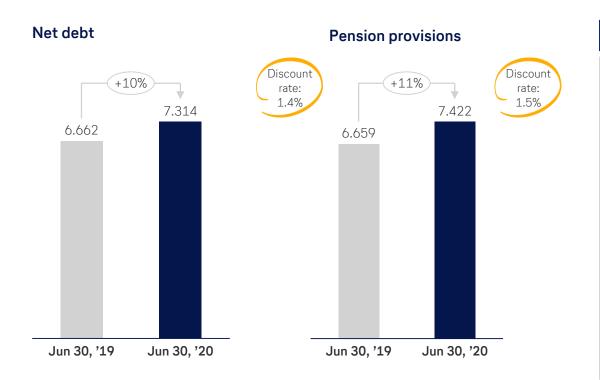


- Strict focus on cash preservation implemented across the Group
- Receivables reduction and successful negotiations with suppliers support stable working capital contribution to operating cash flow
- Positive tax effects and lower investments further limit free cash flow decline relative to earnings

¹ Excluding cash-outs from equity investments

² Amortization of operating lease obligations shown in financing cash flow

Net debt increases only moderately relative to earnings decline



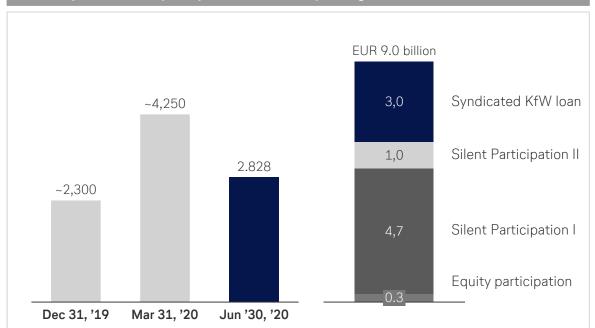
- Only moderate decline of net debt compared to year-end
- Pension provisions increase due to negative asset performance
- Adjusted Net Debt/12-month Adjusted EBITDA increases 7.5 points to 10.3

¹ Excluding cash-outs from equity investments

² Amortization of operating lease obligations shown in financing cash flow

Stabilization measures ensure the Group's going concern

Centrally available liquidity & Stabilization package (undrawn as of Jun 30, '20)



Conclusion

c. EUR 11.8 billion

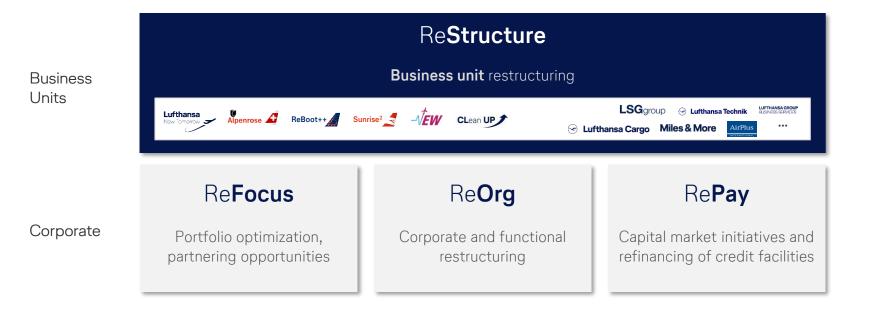
Total available liquidity as of June 30, 2020

- Group fully funded for the next twelve months
- Enables public market refinancing, two aircraft-backed loans secured in July (EUR 167m)
- Contributes to maintaining the Group's global competitiveness and financial strength

Ambitious targets for the New Normal

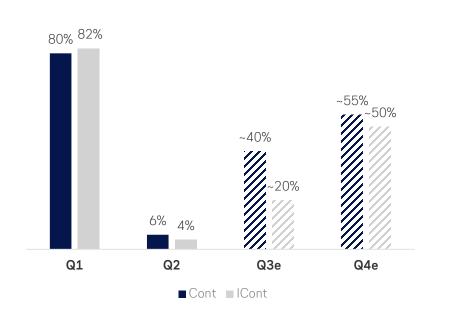


Core elements of the restructuring program Re**New**



Lufthansa Group intends to restore half of its capacity by year-end

Total Capacity LHG Hub Airlines (% of 2019 ASK)





Restoring network width: 95% of continental and 70% of intercontinental destinations by year-end



Stronger focus on touristic: 90% of leisure destination portfolio offered by the end of Q3



Mid-term market development: Quicker recovery in Europe than long-haul, leisure travel returns before business travel



Financial outlook continues to be challenged by the effects of the Corona crisis



- Expansion of flight schedules will moderately reduce cash burn
- Restrictions in long-haul business and lower loads and yields expected to result in substantial Adjusted EBIT losses also in H2
- Full year outlook remains highly uncertain: Expectation of significant Adjusted EBIT decline unchanged

Appendix

- supplementary information-

Traffic Data

| | | Q1 | yoy | Apr | yoy | May | yoy | June | yoy | Q2 | yoy | 6M | yoy |
|--------------------|--------------------------------------|---------|----------|-------|-----------|-------|-----------|--------|-----------|--------|-----------|------------------|----------|
| | Passengers in 1,000 | 21,756 | -26.1% | 241 | -98.1% | 412 | -96.9% | 1,066 | -92.3% | 1,719 | -95.7% | 23,475 | -66.0% |
| | Available seat-kilometers (m) | 64,296 | -19.1% | 1,090 | -96.4% | 840 | -97.4% | 2,378 | -92.6% | 4,307 | -95.5% | 68,604 | -60.7% |
| | Revenue seat-kilometers (m) | 47,099 | -24.0% | 518 | -98.0% | 524 | -98.0% | 1,371 | -95.0% | 2,413 | -97.0% | 49,512 | -64,9% |
| Total Lufthansa | Passenger load-factor (%) | 73.3 | -4.7pts. | 47.5 | -35.8pts. | 62.4 | -18.8pts. | 57.7 | -27.6pts. | 56.0 | -27.3pts. | 72.2 | -8.7pts. |
| Group Airlines | Available Cargo tonne-kilometers (m) | 3,449 | -15.0% | 583 | -60.7% | 769 | -49.7% | 694 | -53.2% | 2,047 | -54.5% | 5,495 | -35.8% |
| | Revenue Cargo tonne-kilometers (m) | 2,156 | -15.5% | 417 | -53.1% | 520 | -44.1% | 510 | -42.8% | 1,447 | -46.6% | 3,603 | -31.5% |
| | Cargo load-factor (%) | 62.5 | -0.4pts. | 71.5 | +11.5pts. | 67.6 | +6.8pts. | 73.4 | 13.4pts. | 70.7 | +10.4pts. | +10.4pts. 65.6 + | +4.0pts. |
| | Number of flights | 209,264 | -21.0% | 4,611 | -95.4% | 5,030 | -95.3% | 11,349 | -89.3% | 20,990 | -93.3% | 230,254 | -60.3% |

Group P&L

| Lufthansa Group (in EUR m) | Q2 '20 | vs. Q2 '19 | 6M '20 | vs. 6M '19 |
|--|--------|------------|--------|------------|
| Revenues | 1,894 | -80.2% | 8,335 | -52.1% |
| Total operating income | 2,311 | -77.2% | 9,287 | -49.8% |
| Operating expenses | 3,907 | -58.8% | 12,069 | -33.5% |
| Of which fees & charges | 175 | -85.1% | 1,049 | -52.7% |
| Of which fuel | 94 | -94.8% | 1,321 | -59.0% |
| Of which staff | 1,469 | -35.5% | 3,612 | -20.1% |
| Of which depreciation | 641 | -3.0% | 1,321 | 0.2% |
| Result from equity investments | -83 | nmf. | -117 | nmf. |
| Adjusted EBIT | -1,679 | nmf. | -2,899 | nmf. |
| Adjusted EBIT Margin | -88.6% | -96.5pts. | -34.8% | -37.2pts. |
| Adjustments | -167 | nmf. | -569 | nmf. |
| EBIT | -1,846 | nmf. | -3,468 | nmf. |
| Net interest income | -106 | 42.7% | -162 | 28.9% |
| Other financial items | 209 | nmf. | -789 | nmf. |
| ЕВТ | -1,743 | nmf. | -4,419 | nmf. |
| Income taxes | 239 | nmf. | 792 | nmf. |
| Profit / loss attributable to minority interests | 11 | nmf. | 10 | nmf. |
| Net income | -1,493 | nmf. | -3,617 | nmf. |

Operating KPIs of Network Airlines by region

| Total | Q2 '20 | 6M '20 |
|-------------------|-----------|----------|
| Number of flights | -93.8% | -59.9% |
| ASK | -95.5% | -60.3% |
| RPK | -97.4% | -64.9% |
| SLF | -34.2pts. | -9.3pts. |

| Europe | Q2 '20 | 6M '20 |
|--------------------------------|-----------|-----------|
| ASK | -94.1% | -61.2% |
| RPK | -95.8% | -66.8% |
| SLF | -22.9pts. | -10.9pts. |
| RASK ex currency ¹⁾ | -17.2% | -16.2% |

| Asia / Pacific | Q2 '20 | 6M '20 |
|------------------|-----------|----------|
| ASK | -95.3% | -62.5% |
| RPK | -97.9% | -66.8% |
| SLF | -46.2pts. | -9.6pts. |
| RASK ex currency | -37.6% | -21.0% |

| Yield | +32.7% | -3.5% |
|--|---------|--------|
| Yield ex currency | +33.7% | -5.0% |
| RASK | +95.2% | -1.6% |
| RASK ex currency | +87.5% | -3.7% |
| CASK ex. fuel, ex. emissions cost | +892.9% | +69.8% |
| CASK ex currency, ex fuel, ex emissions cost | +884.9% | +67.8% |

| | Americas | Q2 '20 | 6M '20 |
|---|------------------|-----------|----------|
| | ASK | -96.0% | -60.0% |
| | RPK | -97.8% | -64.5% |
| | SLF | -38.8pts. | -9.6pts. |
| | RASK ex currency | -39.2% | -15.3% |
| | | | |
| - | North America | -49.6% | -19.4% |
| | South America | -6.5% | +3.5% |

| Middle East / Africa | Q2 '20 | 6M '20 |
|----------------------|-----------|----------|
| ASK | -98.3% | -54.9% |
| RPK | -99.0% | -57.5% |
| SLF | -35.7pts. | -4.5pts. |
| RASK ex currency | +55.4% | -7.0% |

¹⁾ Regional RASK are based on regional traffic revenues only

Cash flow statement

| Lufthansa Group (in m EUR) | 6M '20 | vs. 6M '19 |
|---|--------|----------------|
| EBT (earnings before income taxes) | -4,419 | -4,531 |
| Depreciation & amortization (incl. non-current assets) | 1,831 | +483 |
| Net proceeds from disposal of non-current assets | 9 | -5 |
| Result of equity investments | 180 | +268 |
| Net interest | 162 | -66 |
| Income tax payments/reimbursements | 112 | +672 2 |
| Significant non-cash-relevant expenses / income | 385 | +376 3 |
| Change in trade working capital | 1,434 | -18 |
| Change in other assets / liabilities | 669 | +791 4 |
| Operating cash flow | 363 | -2,030 |
| Capital expenditure (net) | -673 | +1269 5 |
| Free cash flow | -310 | -761 |
| Adjusted Free cash flow | -510 | -779 |
| Cash and cash equivalents as of 30.06.201 less assets held for sale | 1,211 | +211 |
| Current securities | 2,448 | +42 |
| Total Group liquidity | 3,659 | +253 |

¹ Excluding fixed-term deposits with terms from three to twelve months (2020: 1m EUR, 2019: 2m EUR)

Includes regular depreciation and crisis-related impairments

Absence of tax prepayments, differences in the timing of tax payments

Non-cash effect of fuel hedge losses related to options maturing in the remainder of 2020

Various balance sheet measures to protect liquidity (repurchase agreements, early sale of investment hedges etc.)

5 Significant reduction of investments

Multi-Year financial overview

| Lufthansa Group (in m EUR, as reported) | 2015 | 2016 | 2017 | 2018 | 2019 ¹ |
|--|----------|--------|--------|--------|--------------------------|
| Operating KPIs | <u> </u> | | | | |
| RASK ex currency | -3.0% | -5.9% | +1.9% | -0.5% | -2.5% |
| CASK ex currency, ex fuel ² | +2.4% | -2.5% | -1.8% | -1.7% | -1.5% |
| Profit & Loss | | | | | |
| Revenues | 32,056 | 31,660 | 35,579 | 35,542 | 36,424 |
| Fuel Cost | 5,784 | 4,885 | 5,232 | 6,087 | 6,715 |
| Adjusted EBIT | 1,817 | 1,752 | 2,969 | 2,836 | 2,026 |
| Adjusted EBIT Margin | 5.7% | 5.5% | 8.3% | 8,0% | 5,6% |
| Balance Sheet | | | | | |
| Total Assets | 32,462 | 34,697 | 35,778 | 38,213 | 42,659 |
| Net Financial Debt and Pension Liabilities | 9,973 | 11,065 | 8,000 | 9,354 | 13,321 |
| ROCE | 7.7% | 9.0% | 13.2% | 11.1% | 6.1% |
| Cash Flow statement | | | | | |
| Operating Cash Flow | 3,393 | 3,246 | 5,368 | 4,109 | 4,030 |
| Capital expenditure (net) | 2,559 | 2,108 | 3,251 | 3,859 | 3,448 |
| Free Cash Flow ³ | 834 | 1,138 | 2,117 | 288 | 203 |

 $^{^{1}}$ 2019 reported figures including effects from IFRS 15 treatment of compensation payments, 2017 restated for better comparability 2 Adjusted for pension effects in 2016 and 2017 as a result from the change from defined benefit to defined contribution

³ Adjusted free cash flow from 2018 onwards