



### Recent Financial Results

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# Despite strong revenue momentum in FY 2024, cost pressures and strikes impacted overall performance

(in EUR million)	FY24	FY23	Change in %
Revenues	37,581	35,442	+6.0
Operating income	40,542	38,429	+5.5
Operating expenses	39,097	35,960	+8.7
Material cost	22,393	20,363	+10.0
Of which fuel	7,785	7,931	-1.8
Staff cost	8,992	8,310	+8.2
Depreciation	2,337	2,228	+4.9
Adjusted EBIT	1,645	2,682	-38.7
Adjusted EBIT margin	4.4%	7.6%	-3.2p
EBIT	1,731	2,669	-35.2
Net income	1,380	1,673	-17.5
Adjusted free cash flow	840	1,846	-54.5

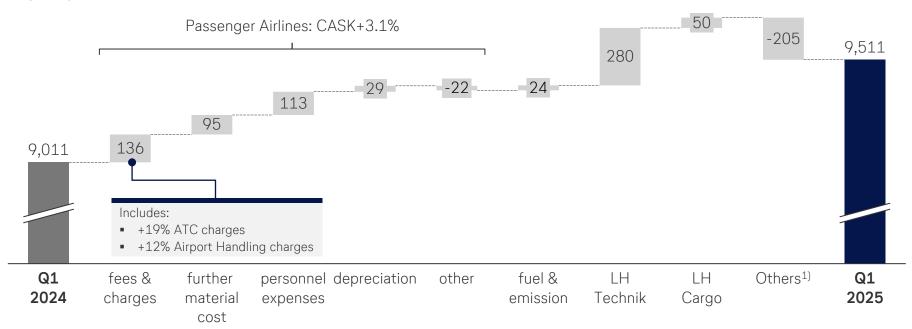
# Q1 earnings improvement versus prior year has been limited due to anticipated cost headwinds

(in EUR million)	Q1'25	Q1'24	Change in %
Revenues	8,127	7,392	+9.9
Operating income	8,827	8,175	+8.0
Operating expenses	9,511	9,011	+5.5
Material cost ex fuel	3,702	3,204	+15.5
Fuel cost	1,679	1,688	-0.5
Staff cost	2,367	2,254	+5.0
Depreciation	601	570	+5.4
Adjusted EBIT	-722	-849	+15.0
Adjusted EBIT margin	-8.9%	-11.5%	+2.6p
EBIT	-741	-871	+14.9
Net income	-885	-734	-20.6
Adjusted free cash flow	835	305	+174.0

# Fees & charges and personnel cost were the largest cost drivers in the passenger airlines segment

#### Breakdown of operating expenses

in EUR million



<sup>1)</sup> Including cost reduction due to sale of AirPlus as well as consolidation effects

ASK [m]

**SLF** 

Yield

**RASK** 

CASK<sup>1)</sup>

# Long-haul yields and IRREG-related revenue relief supported RASK, while Easter shift prevented y-o-y earnings improvement of Passenger Airlines

#### **Operational KPIs**

vs. Q1 '24

+4.6%

-1.0%p

+0.4%

-1.9%

+2.7%

+2.7%

+3.1%

Q1 '25

69,921

78.7%

8.9 €c

8.7 €c

7.5 €c

# Easter shift effect: ~80 m -918 -934 (-15.8%)(-16.5%)

Q1'25

Q1'24

## Adjusted EBIT/(margin) in EUR million

#### Without the Easter shift, Passenger Airlines would have exceeded last year's result

**Comments** 

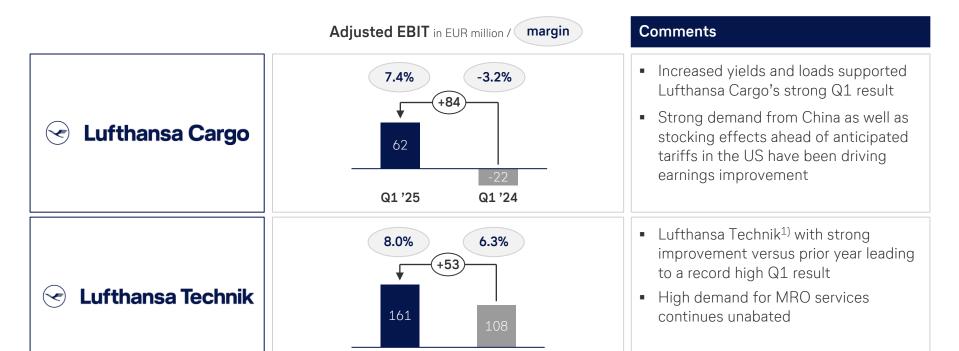
- Easter shift mostly affected continental yields and seat load factor and had the biggest impact on airlines with high leisure share
- Long-haul yields have been solid, particularly driven by strong North Atlantic performance
- RASK improvement vs. PY exceeds yield performance due to lower paid EU261 compensation

Short-haul

Long-haul

<sup>1)</sup> Excluding fuel and emission costs

## Lufthansa Cargo and Lufthansa Technik both with a strong start into 2025

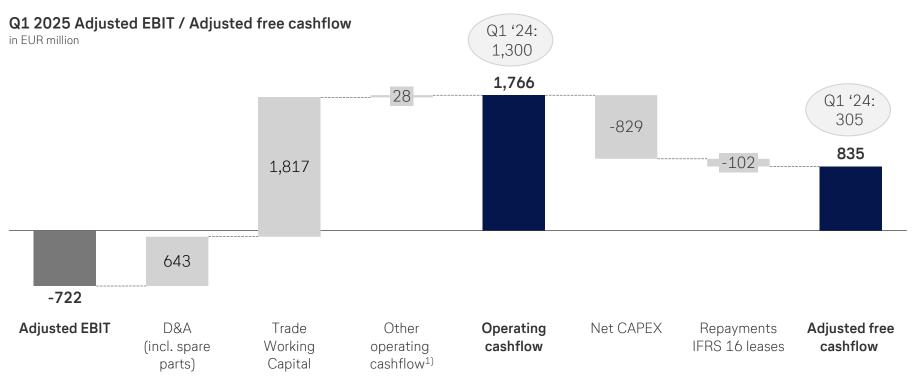


Q1'24

Q1 '25

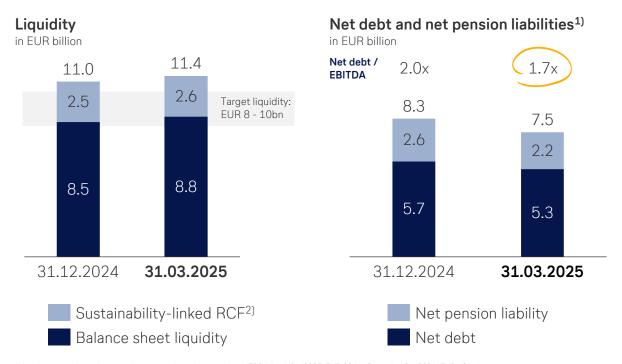
<sup>1)</sup> Lufthansa Technik results do not include Lufthansa Industry Solutions.

# Adjusted Free Cashflow benefits from seasonally strong booking inflows and lower net CAPEX



1) Other non-cash items, change in other assets & liabilities, tax

## Balance Sheet strength continues



<sup>1)</sup> Incl. pension plan surpluses which may not be netted according to IFRS (March 31, 2025: EUR 294m; December 31, 2024: EUR 126m) 2) Including smaller other credit facility

#### Comments

Excellent Liquidity Profile 
Investment Grade Rating

- Strong operating cash flow and early refinancings overcompensate ITA payment and 750 m€ bond maturity
- Net pension liability decreased due to increase in discount rate
- Successful refinancing of 880 m€ in capital markets ahead of market turmoil - including early refinancing of the 2015 hybrid bond<sup>3)</sup>

<sup>3)</sup> Next call date of 500 m€ 2015 hybrid bond is February 2026

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## Lufthansa Group is delivering on its key strategic priorities



**Customer Experience** 



New Product Generation



Multi-Airline Multi-Hub



Transformation into an Airline Group

Improved customer satisfaction is driven by reliable operational performance as well as continuous enhancements along the entire customer journey

#### Customer KPIs Q1 2025

**97%** +3%p vs. PY Network Stability

**72%** +4%p vs. PY Customer Satisfaction

**96%** +3%p vs. PY

Service Center Accessibility

**4.6** vs. 4.5 PY **App Satisfaction** 



#### **Enhanced Customer Touch Points**

- Online rebooking incl. seat reservations
- New digital Help Center for traveler support
- New Catering LH Business Class





#### **Ongoing Fleet & Product Renewal**

- Optimistic to phase-in ten Boeing 787's in 2025
- Lufthansa City Airlines with first all-new A320neo
- A350 with Airspace Cabin at Edelweiss

#### **ITA Customer Benefits**

- Terminal moves in FRA & MUC
- >50k Codeshares sold in first 3 weeks
- Integration into Star Alliance initiated



# Comprehensive product and service innovations underline our aspiration to define premium in the European airline industry

EUR 2.5bn Investment in Product & Service by 2025







### **Lufthansa Allegris**

- First flight in May 2024 from Munich to Vancouver
- Five Business Class seating options with All-Aisle-Access (AAA)
- First Class Suites and Suite Plus
- >80 new aircraft with Allegris to enter LH fleet

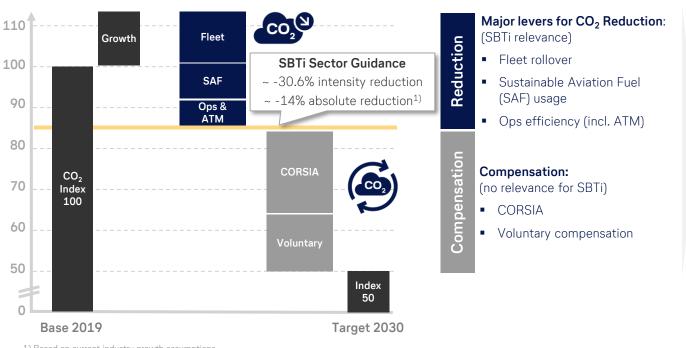


#### **SWISS Senses**

- First, Business and Economy Classes redesigned
- Premium Economy will be retained
- Gradual installation from 2025 onwards
- New Airbus A350-900 with new interior installed

## Group's emission reduction targets successfully validated by Science Based Targets initiative (SBTi)

#### Index LHG CO<sub>2</sub> Emissions (not to scale)





First European airline group and second airline group worldwide to receive validation by SBTi



50% less net carbon emissions by 2030



100% carbon neutral on ground by 2030



Net-zero carbon emissions by 2050

## Multi-Hub and Multi-Brand strategy is key for the success of Lufthansa Group





#### **Customer centricity:**

- Strong national brands with unique identity
- Customer offering tailored to marketspecific needs
- Connected networks offer maximum connectivity



#### **Cost advantages:**

Significant synergies through joint sourcing and harmonized operating processes

**Product** 

## Focus on the synergetic core of the Group further sharpened



<sup>1)</sup> In July 2024, the EU Commission approved the planned acquisition of 41% subject to conditions. The transaction was closed in the beginning of 2025.

<sup>2)</sup> Closing end of July 2024

<sup>3)</sup> Closing end of October 2023

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Attractive transaction rationale for LHG: ITA as a company, Italy as a market, and Rome FCO as a 5 Star hub

## **LHG**

Attractive investment case, broader access to Italian market and resources





Newly established company with cost-efficient resources

## Italy

Most important LHG market outside our home markets and US





### Rome FCO

One of
Europe's best hubs
regarding quality,
cost and capacity
for growth

### Transaction terms minimize the Group's financial risk and create optionality

#### **Key terms**

- Acquisition of 41% of shares in ITA Airways through a capital increase
  - Investment into the company's equity, no payment to Italian Ministry of Economy and Finance (MEF)
  - Capital increase of EUR 325 million fully financed from available cash-on-hand
  - MEF commits to EUR 250 million cash injection
  - Transaction expected to close by year-end 2024

#### Governance

- Transaction structure provides for joint operational control by Lufthansa Group and MEF immediately after closing
- MEF remains on board to support the execution of the business plan
- ITA's CEO and one other member of the Board of Directors (5 in total) will be appointed by Lufthansa Group

## Impact on Group

- **No consolidation of ITA** in Lufthansa Group's financial accounts
- No impact on credit rating expected

#### Clear path to complete takeover

- Option mechanism agreed to enable a full takeover by Lufthansa Group in the medium term
- Risk-based approach: Acquisition of remaining shares at the discretion of Lufthansa Group and/or dependent on financial performance relative to the jointly agreed business plan, reducing negative effects on the overall capital structure of Lufthansa Group as far as possible

# Remedy package addresses concerns of the European Commission while maintaining economic feasibility of the deal

	Concerns of EU Commission	Remedies
Short-Haul	Overlaps on 'neighborhood' traffic between Italy and existing LHG 'home markets' (DE, CH, AT, BE)	New competitor (short-haul remedy taker)  On 10 direct routes for 3 years (~3% of ITA's production in '23)  Connectivity to ITA's domestic network
Milan Linate	Strong position of ITA in LIN: joint slot holding of ~60%	Slot divestment of ~10% of LIN slots  ~200 slots/week
Long-Haul	Overlaps of ITA with LHG's JV Partners, especially in North America	New or improved (in)direct competition on 3 routes  ROM-WAS, -SFO, -YTO for 3 years  (~7% of ITA's intercont production in '23)

Competitors to commit prior to closing

# The ITA acquisition is an extension of our multi-hub, -brand and -AOC strategy that made Lufthansa Group Europe's leading airline group





#### **Customer centricity**

- ITA is a strong local brand with **maximum identification**
- New travel options for customers by offering connections via Rome



#### Internationalization

- Cultural enrichment supports LHG's vision of "Vielfalt"
- Access to further resources strengthens the Group's global competitiveness



#### **Growth potential**

- Additional ,home market' and important step in network expansion
- Alleviates future capacity restrictions in existing hubs



#### Operative stability through redundancies

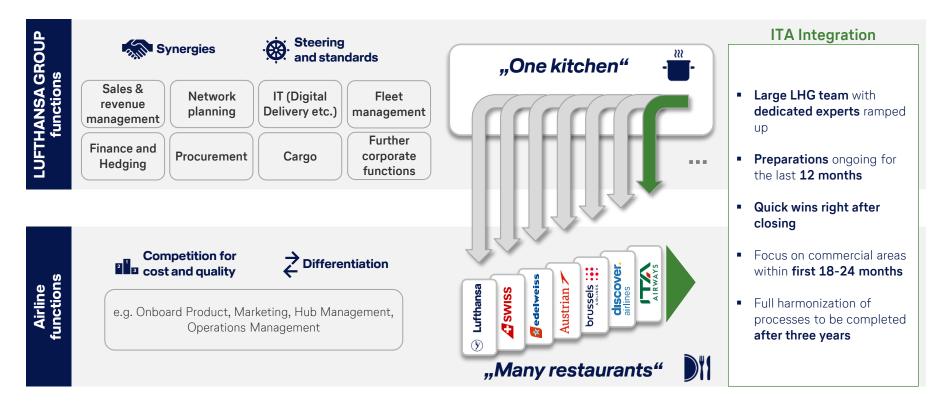
- Steering of traffic flows through another hub
- Increase of operational resilience thanks to a multitude of hubs



#### Geographic flexibility and leverage

- Rome as scalable 5\* hub providing growth prospects at favorable cost base
- Reduces dependency on single airports and offers access to the South

## Plug and Play system enables fast integration into Lufthansa Group



### Largest part of synergies can be implemented prior to full consolidation

#### After full consolidation



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# Lufthansa Technik will continue its unprecedented track record as key source of value creation by "Ambition 2030"

#### Global expansion



Main target: remain global MRO leader – underlined by global production expansion: projects in Europe, America and Asia

#### Digital push



TechOps ecosystem expanded into reliability solutions, campaign to develop first digitally-enabled MRO products

#### **Defense business**



Partnerships to strengthen defense business. Target platforms: Chinook helicopter, F-35 Jet, civil derivatives (e.g., P8 Poseidon), drones



#### Strategic supplier

Worldwide leading MRO provider Lufthansa Technik continues to be a strategic asset, ensuring best possible operational stability for Lufthansa Group Airlines

## While booking trends as of now predict a strong summer season ahead of us we remain attentive and well equipped to manage uncertain times

#### **Spotlight:** Demand on the North Atlantic

#### Q1 Review:

Number of Passengers: +7.1% vs. PY

✓ Yields: +6.7% vs. PY

► Seat Load Factor: +0.7%p vs. PY

Traffic revenue share: 24%

#### Outlook:

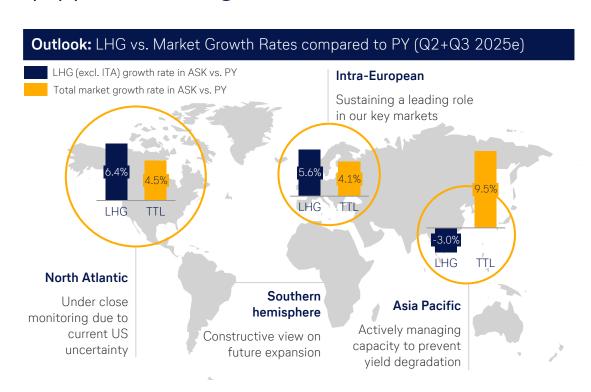
New Allegris routes to: ORD, SFO, EWR, SAN, CLT

Q2 robust

Q3 limited visibility

- Sales DACHB: Yields remain stable, but some volume gaps for non-premium demand
- Sales US: Increased PoS US contribution and corporate share on par with PY

Established special taskforce to balance load factors & yields effectively

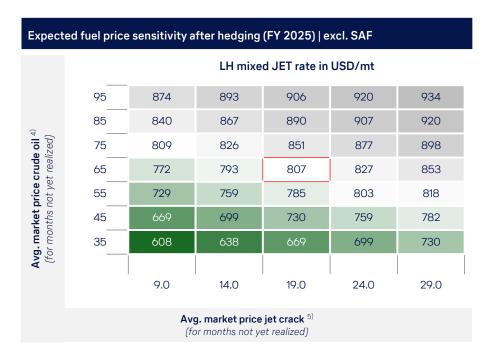


Source: FLASH data as of April 16

# Expected fuel cost of EUR 7.3 bn decreased by EUR 0.6 bn compared to March guidance of EUR 7.9 billion

#### Lufthansa Group's fuel price exposure is well hedged in 2025 1), 2), 3)

as of April 24, 2025	Q2	FY 2025
Hedge ratio [%]	82%	81%
Jet fuel price after hedge [USD/mt]	801	807
Jet fuel volume [m tons]	2.6	9.7
Exp. fossil fuel cost [bn EUR]	1.84	7.07
Exp. residual cost for mand. SAF [bn EUR]	0.05	0.20
Exp. total fuel expenses [bn EUR]	1.89	7.27



<sup>1)</sup> Passenger Airlines and Logistics including existing hedges and into plane cost and assuming average rate of 1.11 USD/EUR for FY2025

<sup>2)</sup> Hegde ratio for remaining FY 2025 comprises 47% hedge on gasoil and 33% hedge on Brent 3) Depicted fuel expenses do not include cost related to voluntary SAF

<sup>4)</sup> Average 2025 Brent ICE Crude oil future in USD/bbl as of reporting date: 64.88 USD/bbl

<sup>5)</sup> Average 2025 Jet Crack Future as of reporting date: 19.21 USD/bbl

### FY2025 guidance re-confirmed

Q1 progress and current outlook support FY2025 guidance, but we continue to monitor impact of macro risk on our business



ASK increase of around 4% vs. 2024



Adj. EBIT to significantly increase vs. 2024

FY 2025 Outlook



Net CAPEX between EUR 2.7 – 3.3bn



Adj. Free Cashflow expected stable vs. 2024



Dividend policy: payout of 20-40% of net income

Macro uncertainty

Revenue Risk North Atlantic Likelihood and extent uncertain



Favorable Fuel Price and FX development
Uncertain whether fuel prices remain low



Impact of moderate US recession scenario can be offset by fuel price development

## **Appendix**

- supplementary information -

### Traffic Data Q1 2025

		Jan	vs. 2024	Feb	vs. 2024	Mar	vs. 2024	Q1	vs. 2024
	Passengers in 1,000	7,324	-1.1%	7,545	-1.7%	9,422	+1.6%	24,291	-0.3%
	Available seat-kilometers (m)	22,484	+1.9%	21,284	+1.7%	26,153	+9.6%	69,921	+4.6%
	Revenue seat-kilometers (m)	17,717	+2.4%	16,742	+1.7%	20,560	+5.3%	55,019	+3.3%
Total Lufthansa	Passenger load-factor (%)	78.8%	+0.4%p	78.7%	+0.0%p	78.6%	-3.2%p	78.7%	-1.0%p
Group Airlines	Available Cargo tonne-kilometers (m)	1,330	+1.5%	1,298	+9.0%	1,482	+13.3%	4,111	+7.9%
	Revenue Cargo tonne-kilometers (m)	728	+7.4%	810	+5.8%	910	+11.6%	2,448	+8.4%
	Cargo load-factor (%)	54.7%	+3.0%p	62.4%	-1.9%p	61.4%	-0.9%p	59.5%	+0.2%p
	Number of flights	63,599	+2.9%	63,773	+1.0%	76,803	+6.6%	204,175	+3.7%

## Operating KPIs of Passenger Airlines by region vs. 2024 (unless stated otherwise)

Total	Q1'25
Number of flights	+3.5%
ASK	+4.6%
RPK	+3.3%
SLF	-1.0%p
Yield	+0.4%
Yield vs 2019	+16.7%
Regional RASK	-0.8%
CASK ex. fuel, ex. emissions cost	+3.1%

Europe	Q1'25
ASK	+5.1%
RPK	-0.2%
SLF	-4.0%p
Regional RASK 1)	-6.9%

	Americas	Q1'25
	ASK	+5.6%
	RPK	+6.0%
	SLF	+0.2%p
Ó	Regional RASK <sup>1)</sup>	+6.2%
	North America	+7.6%
	South America	+1.6%

Asia Pacific	Q1'25
ASK	+1.6%
RPK	+4.5%
SLF	+2.3%p
Regional RASK 1)	+3.2%

Africa / Middle East	Q1'25
ASK	+4.6%
RPK	+3.9%
SLF	-0.6%p
Regional RASK 1)	-2.9%

<sup>1)</sup> Regional RASK is based on regional ticket revenues only (excluding e.g. ancillary revenues, cargo belly revenues and release of provision for unflown tickets)

## Calculation of operational airline KPIs

#### Passenger Airlines, Q1 2025

1) Traffic revenues (€m)
2) Not assignable (€m)
= 3) Basis for Yield (1)-(2) (€m)
4) RPK (m) ¹)
Yield (3/4)\*100 (€c)

5,444 573 4,870 55,019

RASK	1) Total Revenues (€m) 2) Other operating income (€m) 3) Reversal of provisions (€m) 4) FX losses (€m) = 5) Basis for RASK (1)+(2)-(3)+(4) (€m) 6) ASK (m) <sup>2)</sup> RASK (5/6)*100 (€c)	5,919 255 46 -69 6,059 69,921 <b>8.7</b>
CASK	1) Total operating expenses (€m) 2) Reversal of provisions (€m) 3) FX losses (€m) 4) Fuel expenses (€m) 5) Emission Trading (€m) = 6) Basis for CASK (1)+(2)-(3)-(4)-(5) (€m) 7) ASK (m) <sup>2</sup> CASK -(6)/(7)*100 (€c)	-7,048 46 -69 -1,587 -100 -5,246 69,921

<sup>&</sup>lt;sup>1)</sup> RPK: Revenue Passenger Kilometers, <sup>2)</sup> ASK: Available Seat Kilometers

## Performance of Group Airlines in Q1 2025

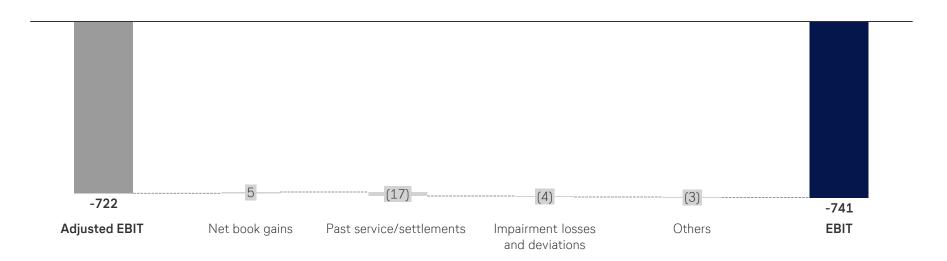
Q1 2025	ASK vs. 2019	Revenue [m EUR]	Adj. EBIT [m EUR]	Adj. EBIT margin
Lufthansa Airlines	82.4%	3,423	-553	-16.2%
SWISS	95.7%	1,385	-10	-0.7%
Austrian Airlines	102.0%	458	-111	-24.2%
Brussels Airlines	89.4%	304	-53	-17.4%
Eurowings	97.7%	406	-201	-49.5%
Passenger Airlines	88.0%	5,919	-934	-15.8%

## Group P&L

Lufthansa Group (in EUR m)	Q1'25	vs. Q1'24
Revenues	8,127	+10%
Total operating income	8,827	+8%
Operating expenses	9,511	+6%
Of which fees & charges	1,197	+14%
Of which fuel	1,679	-1%
Of which staff	2,367	+5%
Of which depreciation	601	+5%
Result from equity investments	-38	-192%
Adjusted EBIT	-722	+15%
Adjusted EBIT Margin	-8.9%	+2.6%p
Adjustments	-19	nmf.
EBIT	-741	+15%
Net interest income	-78	+5%
Other financial items	-64	nmf.
EBT	-883	+6%
Income taxes	4	-98%
Profit / loss from discontinued operations	0	-
Profit / loss attributable to minority interests	-6	-100%
Net income	-885	-21%

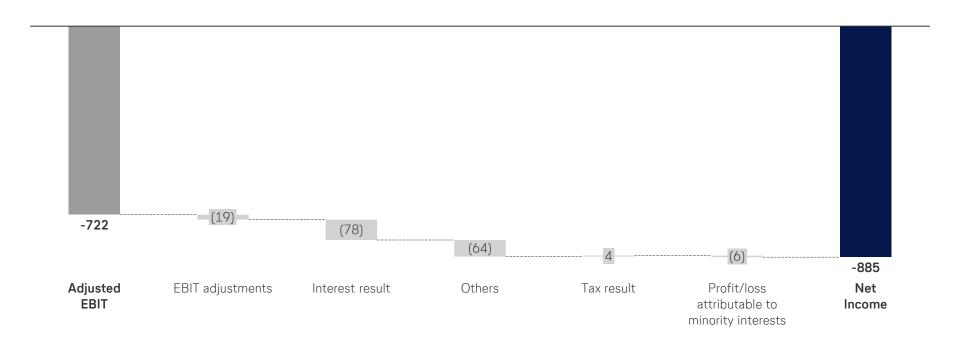
## EBIT / Adjusted EBIT bridge Q1 2025

in EUR million



## Adjusted EBIT / Net Income Q1 2025

in EUR million



### Cashflow statement

Lufthansa Group (in m EUR)	Q1' 25	vs. Q1' 24
EBT (earnings before income taxes)	-883	+56
Depreciation & amortization (incl. repairable MRO materials)	647	+40
Net proceeds from disposal of non-current assets	-3	+4
Result of equity investments	38	+25
Net interest	78	-4
Income tax payments/reimbursements	100	+114
Significant non-cash-relevant expenses / income	29	+121
Change in trade working capital	1,817	+325
Change in other assets / liabilities	-57	-204
Operating cash flow	1,766	+466
Capital expenditure (net)	-1,157	-228
Free cash flow	609	+238
Adjusted Free cash flow	835	+530
Cash and cash equivalents as of 31.03.2025 (excl. assets held for sale in 2024)	1,708	+443
Current securities	7,129	+120
Total Group liquidity	8,837	+563

Lufthansa Airlines received first repayments from tax audit

Increase in trade working capital mainly related to positive seasonal effect in release concerning unflown tickets

1

Negative effect in other assets/liabilities was driven by cashout for pensions exceeding the expenses

## Multi-year financial overview

Lufthansa Group (in EUR million, as reported)	2016	2017	2018	2019 <sup>1</sup>	2020	2021	20224	2023	2024
Operating KPIs (change vs. prior year)	'	•		•		'	'	'	
Regional RASK ex currency	-5.9%	+1.9%	-0.5%	-2.5%	-26.7%	-6.1%	-6.1%	+11.0%	-2.4%
CASK ex currency, ex fuel <sup>2</sup>	-2.5%	-1.8%	-1.7%	-1.5%	+84.6%	-25.8%	-25.8%	+2.3%	+1.9%
Profit & Loss									
Revenues	31,660	35,579	35,542	36,424	13,589	16,811	30,895	35,442	37,581
Fuel Cost	4,885	5,232	6,087	6,715	1,875	2,409	7,601	7,931	7,785
Adjusted EBIT	1,752	2,969	2,836	2,026	-5,451	-1,666	1,520	2,682	1,645
Adjusted EBIT Margin	5.5%	8.3%	8.0%	5.6%	-40.1%.	-9.9%	4.9%	7.6%	4.4%
Balance Sheet									
Total Assets	34,697	35,778	38,213	42,659	39,484	42,538	43,335	45,321	47,052
Net Financial Debt and Pension Liabilities	11,065	8,000	9,354	13,321	19,453	15,563	8,864	8,358	8,310
Adjusted ROCE	7.0%	11.9%	10.6%	6.6%	-16.7%	-7.4%	7.6%	13.1%	7.2%
Cash Flow statement									
Operating Cash Flow	3,246	5,368	4,109	4,030	-2,328	399	5,168	4,905	3,892
Capital expenditure (net)	2,108	3,251	3,859	3,448	962	1,119	2,286	2,771	2,392
Free Cash Flow <sup>3</sup>	1,138	2,117	288	203	-3,669	-1,049	2,526	1,846	840

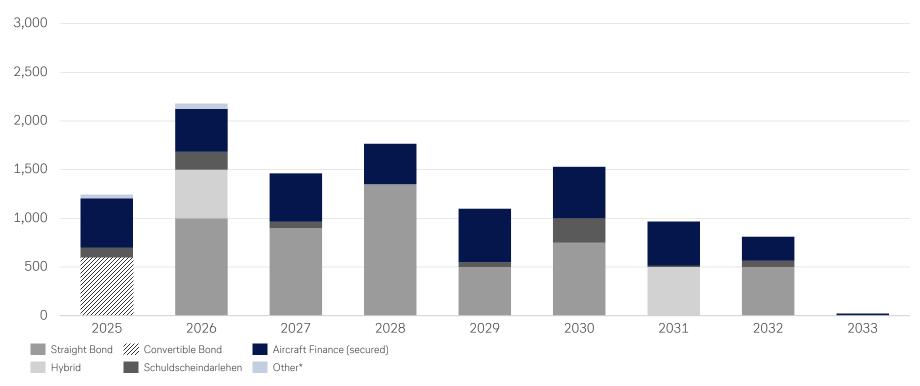
 $<sup>^{1}</sup>$  2019 reported figures including effects from IFRS 15 treatment of compensation payments, 2017 restated for better comparability

<sup>&</sup>lt;sup>2</sup> Adjusted for pension effects in 2016 and 2017 as a result from the change from defined benefit to defined contribution

<sup>&</sup>lt;sup>3</sup> Adjusted free cash flow from 2018 onwards

<sup>&</sup>lt;sup>4</sup> 2022 figures have been adjusted for discontinued operations (segment catering).

## Maturity profile of borrowings as of March 31, 2025



<sup>\*</sup>Mainly bilateral loans - does not include operating lease payments

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