









### Disclaimer

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### **Third Quarter 2023 Results**

Strategy Update

Investment in ITA Airways

Operational and financial outlook

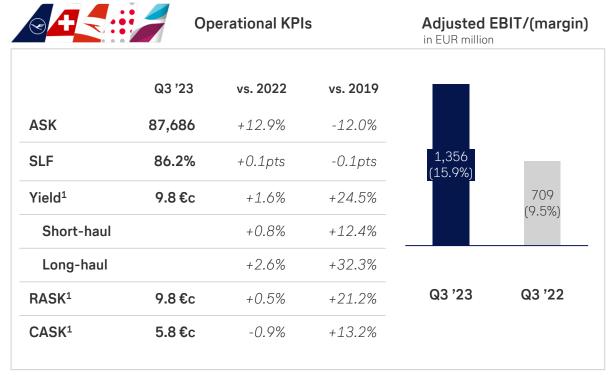
Appendix

## All Q3 key figures exceed the previous year's level

(in EUR million)	Q3 '23	Q3 '22	Change in %
Revenues	10,275	9,537	+8
Operating expenses	9,561	9,114	+5
Of which fuel	2,266	2,475	-8
Of which staff	2,066	1,927	+7
Of which depreciation	558	554	+1
Adjusted EBITDA	2,026	1,678	+21
Adjusted EBIT	1,468	1,124	+31
EBIT	1,441	1,118	+29
Net income	1,192	809	+47
Adjusted Free cash flow	592	410	+44

Note: Results of the Catering segment presented in separate line "Result from discontinued operations" (not included in Group Adjusted EBIT, included in net income)

## Passenger Airlines: Very strong performance over summer



#### Comments

- All Group airlines report double-digit Adj. EBIT margins as demand remains robust, especially in (premium) leisure
- Performance remains very strong across short-haul and long-haul
- Unit costs down due to better fixed cost leverage and successful mitigation of industry-wide cost inflation

<sup>&</sup>lt;sup>1</sup> Incl. currency

## SWISS, Austrian Airlines and Brussels Airlines achieve record results in Q3

Q3 Performance	ASK vs. 2019	Revenue [m EUR]	Adj. EBIT [m EUR]	Adj. EBIT margin
Lufthansa German Airlines	-17.4%	4,755	641	13.5%
swiss	-8.5%	1.703	327	19.2%
Austrian Airlines	-7.1%	741	129	17.4%
Brussels Airlines	-17.5%	479	71	14.8%
Eurowings	+12.9%	901	181	20.1%
Passenger Airlines	-12.0%	8,522	1,356	15.9%

## Lufthansa Technik on course for record result - Cargo demand stabilizing





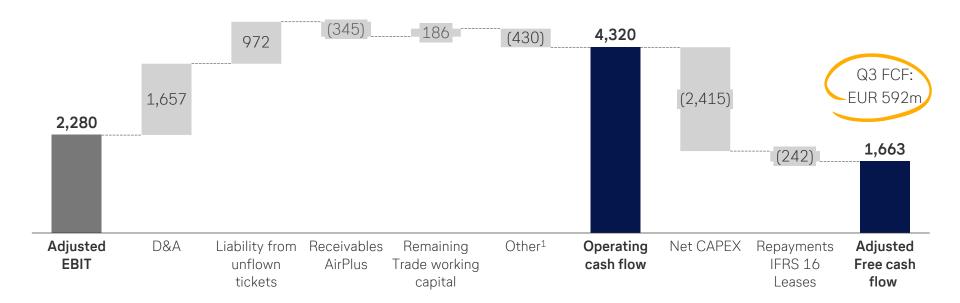
#### Comments

- Cargo business impacted by weak demand in the global air cargo market in a seasonally weak quarter
- Stabilization of Cargo yields (Q3: +39% vs. 2019) and volumes indicates a bottoming out of the market
- Lufthansa Technik remains on record course despite non-recurrence of prior year one-off effects related to the strength of the US dollar

## Free cash flow performance driven by strong operating result, booking increases and strict working capital management

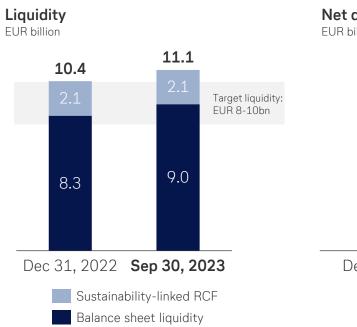
#### YTD Adjusted EBIT / Adjusted free cash flow

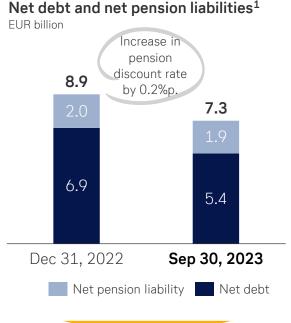
in FUR million



<sup>&</sup>lt;sup>1</sup> Incl. result from discontinued operations, other non-cash items, change in other assets & liabilities, tax

## Net debt and pension deficit decline further in Q3





#### Comments

- Strong free cash flow generation reduces the Group's leverage ratio (Adj. net debt/Adj. EBITDA) to 1.4
- Increase in pension discount rate to 4.4% supports further reduction of net pension liabilities
- Fitch initiates coverage with an Investment Grade rating (BBB-)

Sustainable and efficient capital structure provides strategic flexibility and potential for shareholder returns

Third Quarter 2023 Results

## **Strategy Update**

Investment in ITA Airways

Operational and financial outlook

Appendix

## Lufthansa Group is delivering on its key strategic priorities



**Customer Experience** 



New Product Generation



Multi-Airline Multi-Hub



Transformation into an Airline Group



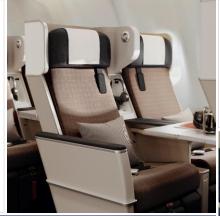
**LUFTHANSA GROUP** 

Customer

Comprehensive product and service innovations underline our aspiration to define premium in the European airline industry



Introduction of **New First** Class suite



**New Premium Economy** already in the air at **SWISS** 

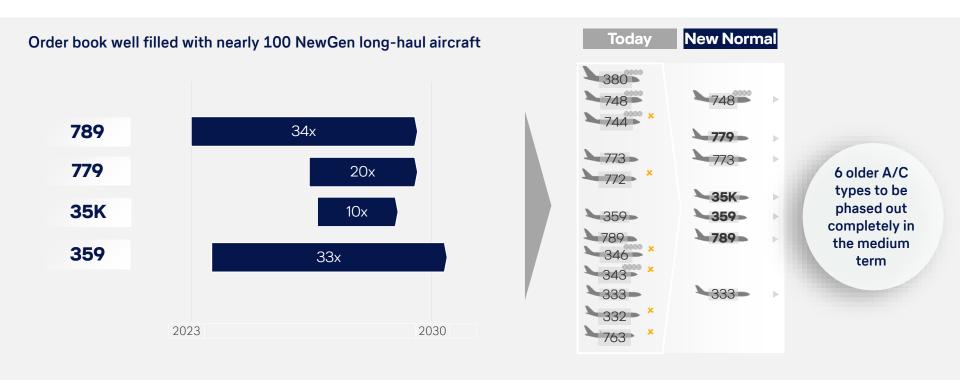


**New Economy** with more choice

## 7 seat options

in **Business class** cater to individual travel needs

## Lufthansa Group accelerates fleet modernization



## Technological and commercial innovation are key to decarbonization



## **Technology drives** emission reduction

Specific CO2 emissions: -11% FY '22 vs. '21

**SAF** offer on the rise



## **Rising contribution** made by customers

New Green fares launched **3% of customers** currently buy SAF or compensation



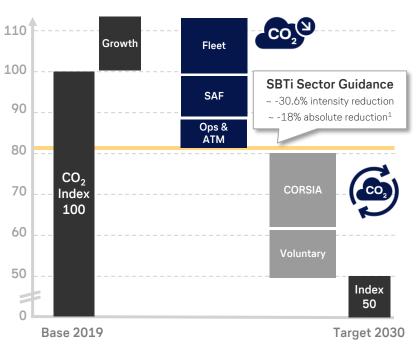
## Among top-ranked airlines in CDP

Received top score (A-) in **CDP** global climate ranking 2022

## Group's emission reduction targets successfully validated by Science Based Targets initiative (SBTi)

Reduction

Index LHG CO<sub>2</sub> Emissions (not to scale)



Major levers for CO<sub>2</sub> Reduction: (SBTi relevance)

- Fleet rollover
- Sustainable Aviation Fuel (SAF) usage
- Ops efficiency (incl. ATM)

Compensation

#### Compensation:

(no relevance for SBTi)

- CORSIA
- Voluntary compensation



second airline group worldwide to receive validation by SBTi

<sup>&</sup>lt;sup>1</sup> Based on current industry growth assumptions

## Multi-Hub and Multi-Brand strategy is key for the success of Lufthansa Group





#### **Customer centricity:**

- Strong national brands with unique identity
- Customer offering tailored to marketspecific needs
- Connected networks offer maximum connectivity



#### **Cost advantages:**

Significant synergies through joint sourcing and harmonized operating processes

## Significant progress in the transformation into an Airline group

### **Divesting non-core assets**



LSG: Sale closed in October



AirPlus: Closing expected in H1 2024

### Strengthening the core



City Airlines: Launch of new City Airlines

### **Consolidating the European Market**

#### 41% Investment in ITA Airways:

Ongoing dialogue with EU Commission, expected closing in early 2024



#### **Exploiting the full potential of MRO**

#### Lufthansa Technik:

Decision on potential divestiture of minority stake targeted before year-end



Transformation into an even more global airline group

Third Quarter 2023 Results

Strategy Update

## **Investment in ITA Airways**

Operational and financial outlook

Appendix

ITA provides the Group even better access to the very attractive Italian market and regional diversification

#### Italy - a key market for Lufthansa Group

## 3rd largest

Economy in the EU (GDP)

## 3rd largest

Airline market in Europe

## 5th largest

Market for the Group (after the U.S. and home markets)





... in local passenger traffic within EU

#### **ITA & Lufthansa Group**

- Attractive proposition to grow a profitable longhaul business in Rome Fiumicino
- Well positioned to take advantage of Italy's importance as top private travel destination
- Potential to increase the feed of passengers into the Group's existing long-haul network incl. JV partners
- Significant cost synergies
- Attractive opportunities for Lufthansa Cargo
   and Lufthansa Technik



## Transaction terms minimize the Group's financial risk and create optionality

#### **Key terms**

- Acquisition of 41% of shares in ITA Airways through a capital increase
  - Investment into the company's equity, no payment to Italian Ministry of Economy and Finance (MEF)
  - Capital increase of EUR 325 million fully financed from available cash-on-hand
  - MEF commits to EUR 250 million cash injection
  - Transaction expected to close in early 2024

#### Governance

- Transaction structure provides for joint operational control by Lufthansa Group and MEF immediately after closing
- MEF remains on board to support the execution of the business plan
- ITA's CEO and one other member of the Board of Directors (5 in total) will be appointed by Lufthansa Group

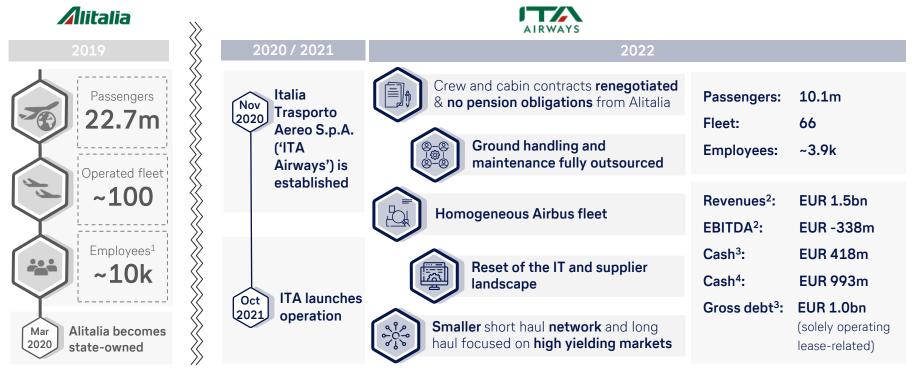
## Impact on Group

- No consolidation of ITA in Lufthansa Group's financial accounts
- No impact on credit rating expected

#### Clear path to complete takeover

- Option mechanism agreed to enable a full takeover by Lufthansa Group in the medium term
- Risk-based approach: Acquisition of remaining shares at the discretion of Lufthansa Group and/or dependent on financial performance relative to the jointly agreed business plan, reducing negative effects on the overall capital structure of Lufthansa Group as far as possible

## ITA Airways has been fully restructured and set up as a structurally costcompetitive airline with no legacy issues associated with the old Alitalia



<sup>&</sup>lt;sup>1</sup> Entire Alitalia Group; <sup>2</sup> FY 22; <sup>3</sup> As of Dec 31, 2022; <sup>4</sup> As of Dec 31, 2022, pro-forma of committed capital injections in 2023 (EUR 250m MEF plus EUR 325m Lufthansa Group) Source: Company information; Reuters, ANSA, Rome Airport

## Lufthansa Group has a sound plan to turn ITA into a profitable airline

## Optimizing the network

- Ensure that ITA's network is complementary to the existing LHG network
- Develop Rome Fiumicino into a profitable hub and build on ITA's established position in Linate
- Improve the profitability of shorthaul by optimizing the network and expanding intermodality

### Driving profitable growth

- Capitalize on ITA's favorable cost position
- Drive measured fleet growth
- Invest in ITA's employees

### Maximizing synergies

- Unlock the significant potential for revenue and cost synergies for the benefit of both sides
- Make ITA benefit from Lufthansa Group's expertise and scale
- Focus on unifying the backend without compromising ITA's unique brand identity

The Group's proven multi-brand, multi-hub strategy will preserve ITA's Italian heritage while enabling synergies and providing additional avenues for growth

## Rome Fiumicino as new Southern Hub and Milan Linate as premium point-to-point airport will interconnect the ITA and LHG networks

#### Feeder network

- Enhance the short-haul network for the feeding of the hub in Rome
- Take advantage of the additional choice and connectivity available for customers in our home markets

#### **Rome Fiumicino**



- Focus the long-haul network on North & South America, Africa as well as selected Asian markets
- Optimize the hub's access to the existing Lufthansa network

#### Milan Linate



- Expand the touristic offering in addition to the classic corporate offer
- Jointly upgrade the customer proposition to grow premium pointto-point traffic

## Competitive cost base and homogenous, modern fleet form a solid base for future growth

#### Favorable cost position



Highly competitive labour cost

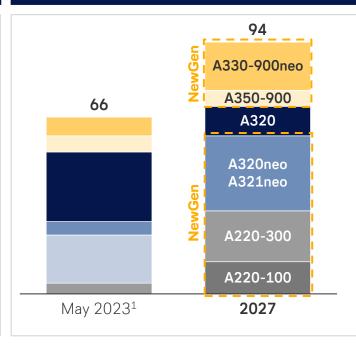


Group-leading crew productivity



Lean organizational structure and high share of variable costs due to outsourcing

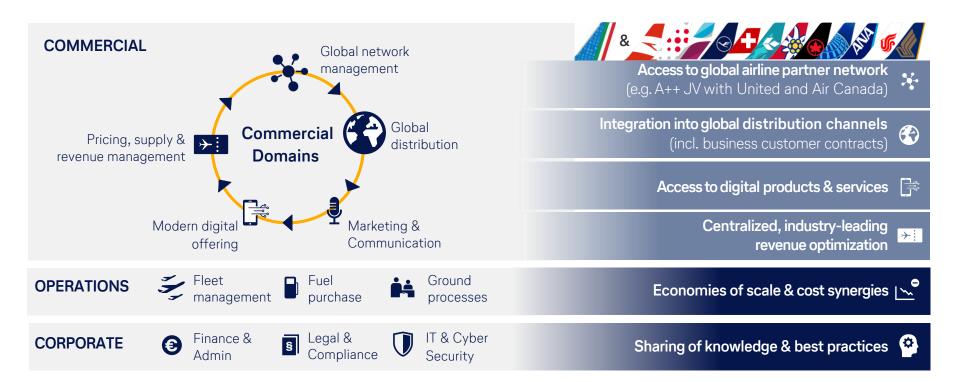
#### Modernized fleet



- Homogeneous, all Airbus fleet, allowing for efficiencies in operations and maintenance
- Current fleet completely leased, aim to gradually increase the share of own A/C in the future
- Complementary to Lufthansa Group fleet

<sup>&</sup>lt;sup>1</sup> Excluding 5 wet leases

In combination with Lufthansa Group, ITA can realize its full potential by benefitting from the size and synergies of a global group



## Investment in ITA Airways has significant value for our shareholders





ITA Airways is a perfect addition to the portfolio of Lufthansa Group airlines



Restructured and structurally cost-competitive airline: Sound plan in place to turn ITA profitable



Investment approach minimizes risk:

Option for full takeover with timing and price dependent on ITA's performance

Third Quarter 2023 Results

Strategy Update

Investment in ITA Airways

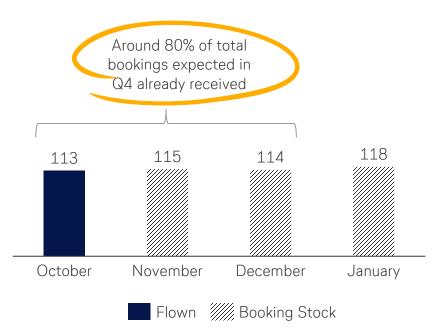
## Operational and financial outlook

Appendix

## Demand remains strong also beyond summer – with plenty of growth opportunities remaining

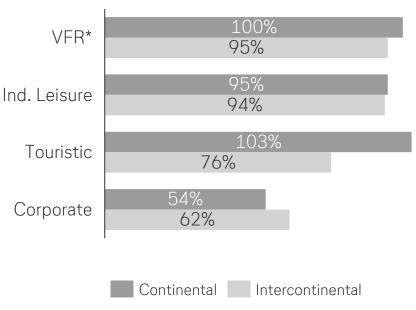


Pax in % vs. 2022



#### Demand recovery by customer segment

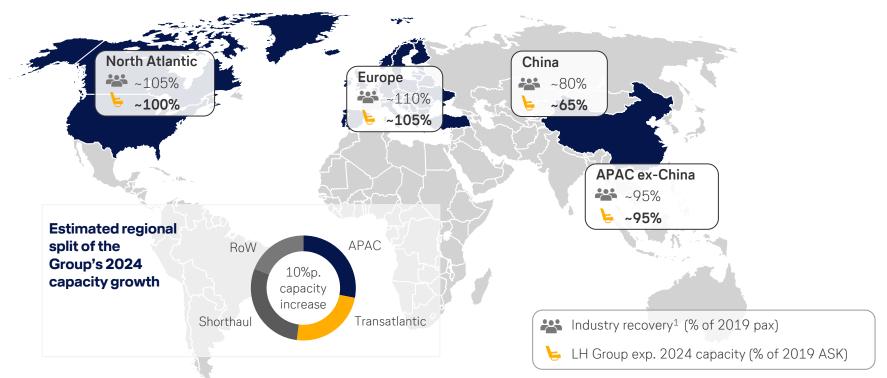
Jul & Aug 2023, Pax in % vs. 2019



<sup>\*</sup> Visiting Friends and Relatives



## Lufthansa Group's planned capacity in 2024 compares favorably to the recovery in customer demand, supporting the unit revenue outlook



## The Group is building on its competitive advantages in a capacity-constrained industry

#### Industry-wide bottlenecks persist



Delays in new aircraft deliveries & shortages in the supply of spare parts



Engine durability issues



Training of (new) pilots and crews



ATC bottlenecks



Personnel shortages at system partners

#### Lufthansa Group has better access to scarce resources



Delivery of c.30 NewGen aircraft expected in 2024 based on existing orders



In-house MRO ensures access to scarce capacity



Attractive employer brand facilitates recruiting

Lufthansa Cargo's unique market position expected to support performance also in the future

At the **forefront** of **digitization** 



## eCommerce push Taking advantage

Taking advantage of the market's rapid growth



## Modern aircraft

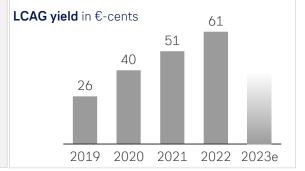
Pure 777F long haul fleet

## Short-haul freighter network

A321-F fleet to grow from 2 to 4 in 2023



## Yields are normalizing in 2023 but remain above pre-crisis level



## Differentiated product offer

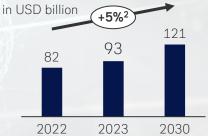
Focus on specialized goods

## Lufthansa Technik well positioned to remain a leader in a very attractive market

## Leading position in highly attractive MRO market

- >4,000 aircraft under exclusive contract
- #1 provider globally in high-growth MRO market

#### Global Commercial MRO market<sup>1</sup>



# Strongest portfolio of customers and OEM partnerships

- Leading MRO portfolio of aircraft and engine technology
- Diversified customer portfolio



# At the forefront of the industry's digital transformation

- Digitalization of Lufthansa Technik's MRO services with a focus on prediction, material management and process innovation
- Digital Tech Ops Ecosystem: Comprehensive data coverage along the entire value stream in technical operations

 $<sup>^{1}</sup>$  Commercial MRO market (Lufthansa Technik internal market model, based on ICF data)  $^{2}$  CAGR

## The forecast for fuel costs in 2023 has increased due to the rising oil price - a high hedge ratio offers good protection in 2024

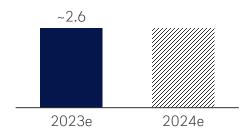
#### Expected fuel cost sensitivity after hedging (FY 2023)<sup>1</sup> ${\it 3}$ Market price crude oil $^{\it 2}$ +50+50+100+150105 -50+50+50+100-50 -50 8,000 +50 +50 -150 -100 -50 -50 -200 -200 -150-100 -100 65-20 30 35 40 Ø Market price jet crack<sup>3</sup>

	Q4e	FY 2023e
Jet fuel volume (mTons)	2.3	8.9
Hedge ratio Crude	86%@90\$/	bbl. Break-even
Hedge ratio Jet Crack	53% @ 25 \$/	bbl. Break-even

### Fuel unit costs expected to be stable in 2024

#### Fuel unit costs

in €-cent per ASK



	FY 2024
Hedge ratio	74%
Mixed LH Group Jet Fuel rate <sup>4</sup> (\$/mt)	951

Passenger Airlines and Logistics (as of October 27, 2023), including existing hedges, based on EURUSD rate of 1.06

<sup>&</sup>lt;sup>2</sup> Average 2023 Brent ICE Crude Oil future in USD/barrel (October 27, 2023: 89.90 USD/bbl)

<sup>&</sup>lt;sup>3</sup> Average 2023 Jet Crack future (October 27, 2023: 27 USD/bbl)

<sup>&</sup>lt;sup>4</sup> Expected price-to-pay based on current hedging and market forward prices as of October 27, 2023, incl. into-plane charge

## Financial outlook for 2023 reconfirmed



### Full Year 2023



Capacity (ASK)

Around 85% of 2019 levels (Q4 2023: c. 91%)



**Adjusted EBIT** 

Above EUR 2.6bn



**Adjusted Free Cashflow** 

Significantly positive



**Net CapEx** 

EUR 2.5 - 3.0bn

## The Group is confident to further improve performance in 2024

#### Key assumptions for 2024



Mid-single digit %-rate cost inflation (before mitigation measures)



Solid demand growth



Increase of capacity to c. 95% of 2019



Further system-wide operational stabilization



Efficiency program to reduce current ~10% productivity gap to pre-crisis levels

### **Adjusted EBIT margin**

At least 8%

### **Adjusted ROCE**

At least 10%

Third Quarter 2023 Results

Strategy Update

Investment in ITA Airways

Operational and financial outlook

## Appendix

## Traffic Data

		Jul	vs.2019	Aug	vs.2019	Sep	vs.2019	Q3	vs.2019
	Passengers in 1,000	12,979	-11.2%	12,682	-10.5%	12,510	-10.5%	38,171	-10.7%
	Available seat-kilometers (m)	29,724	-12.1%	29,401	-12.4%	28,562	-11.4%	87,686	-12.0%
	Revenue seat-kilometers (m)	25,915	-11.8%	25,280	-13.7%	24,420	-10.7%	75,615	-12.1%
Total Lufthansa	Passenger load-factor (%)	87.2	+0,2pts	86.0	-1,3pts	85.5	+0,7pts	86.2	-0,1pts
	Available Cargo tonne-kilometers (m)	1,433	-6.3%	1,377	-9.5%	1,326	-10.8%	4,136	-8.8%
	Revenue Cargo tonne-kilometers (m)	736	-18.0%	709	-20.5%	742	-16.6%	2,188	-18.4%
	Cargo load-factor (%)	51.4	-7,3pts	51.5	-7,1pts	56.0	-3,9pts	52.9	-6,2pts
	Number of flights	92,685	-16.7%	91,991	-15.2%	91,375	-16.1%	276,051	-16.0%

## Operating KPIs of Passenger Airlines by region vs. 2019 (unless stated otherwise)

Total	Q3'23
Number of flights	-16.0%
ASK	-12.0%
RPK	-12.1%
SLF	-0.1pts.

Yield	+24.5%
Yield vs 2022	+1.6%
Yield ex currency vs 2022	+3.9%
RASK	+21.2%
RASK ex currency vs 2022	+2.7%
CASK ex. fuel, ex. emissions cost	+13.2%
CASK ex. fuel, ex. emissions cost vs 2022	-0.9%
CASK ex currency, ex fuel, ex emissions cost vs 2022	+0.1%

Europe	Q3'23
ASK	-2.2%
RPK	-0.5%
SLF	+1.5pts.
RASK incl. currency <sup>1)</sup>	+14.5%

Americas	Q3'23
ASK	-13.6%
RPK	-14.2%
SLF	-0.6pts.
RASK incl. currency <sup>1)</sup>	+28.4%
North America	+25.5%
South America	+39.6%

Asia / Pacific	Q3'23
ASK	-37.4%
RPK	-38.4%
SLF	-1.5pts.
RASK incl. currency <sup>1)</sup>	+43.3%

Middle East / Africa	Q3'23
ASK	+6.7%
RPK	+5.7%
SLF	-0.8pts.
RASK incl. currency <sup>1)</sup>	+19.2%

<sup>1)</sup> Regional RASK are based on regional traffic revenues only

## Calculation of operational airline KPIs

#### Passenger Airlines, Q3 2023

/ield	1) Traffic revenues (€m)	8,108
	2) Not assignable (€m)	723
	= 3) Basis for Yield (1)-(2) (€m)	7,385
	4) RPK (m) <sup>1</sup>	75,615
	Yield (3/4)*100 (€c)	9.8

	1) Total Revenues (€m)	8,522
RASK	2) Other operating income (€m)	288
	3) Reversal of provisions (€m)	19
	4) FX losses (€m)	-168
	= 5) Basis for RASK (1)+(2)-(3)+(4) (€m)	8,623
	6) ASK (m) <sup>2</sup>	87,686
	RASK (5/6)*100 (€c)	9.8

	1) Total operating expenses (€m)	-7,543
	2) Reversal of provisions (€m)	19
	3) FX losses (€m)	-168
CASK	4) Fuel expenses (€m)	-2,166
	5) Emission Trading (€m)	-83
	= 6) Basis for CASK (1)+(2)-(3)-(4)-(5) (€m)	-5.106
	7) ASK (m) <sup>2</sup>	87,686
	CASK -(6)/(7)*100 (€c)	5.8

<sup>&</sup>lt;sup>1</sup> RPK: Revenue Passenger Kilometers, <sup>2</sup> ASK: Available Seat Kilometers

# Group P&L

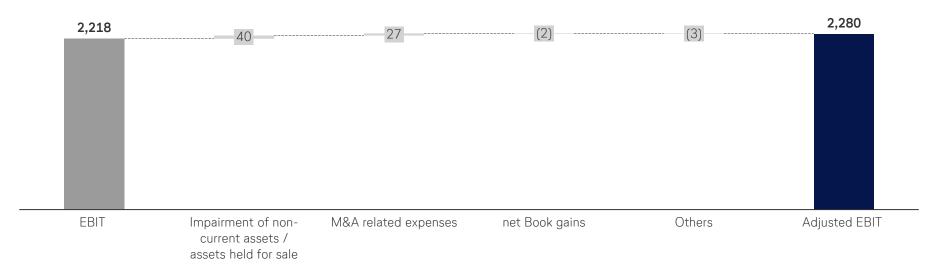
Lufthansa Group (in EUR m)	Q3 '23	vs. Q3 '22
Revenues	10,275	+8%
Total operating income	10,901	+7%
Operating expenses	9,561	+5%
Of which fees & charges	1,249	+16%
Of which fuel	2,266	-8%
Of which staff	2,066	+7%
Of which depreciation	558	+1%
Result from equity investments	128	+137%
Adjusted EBIT	1,468	+31%
Adjusted EBIT Margin	14.3%	+2.5 pts.
Adjustments	-27	+350%
EBIT	1,441	+29%
Net interest income	-76	+19%
Other financial items	124	+158%
EBT	1,489	+39%
Income taxes	-288	-10%
Profit / loss from discontinued operations	1	-6,667%
Profit / loss attributable to minority interests	-10	-150%
Net income	1,192	+47%

# Group P&L

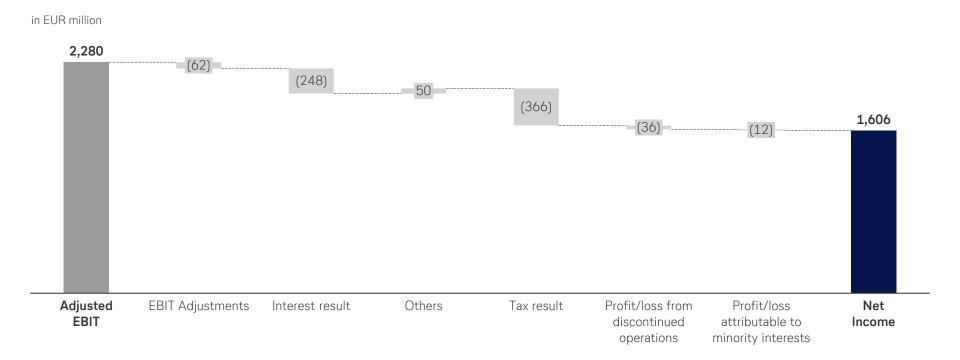
Lufthansa Group (in EUR m)	9M '23	vs. 9M '22
Revenues	26,681	+18%
Total operating income	28,746	+19%
Operating expenses	26,571	+14%
Of which fees & charges	3,360	+22%
Of which fuel	5,886	+5%
Of which staff	6,047	+15%
Of which depreciation	1,657	+1%
Result from equity investments	105	+1400%
Adjusted EBIT	2,280	+143%
Adjusted EBIT Margin	8.5%	+4.3 pts.
Adjustments	-62	+30%
EBIT	2,218	+161%
Net interest income	-248	+18%
Other financial items	50	-78%
EBT	2,020	+161%
Income taxes	-366	-46%
Profit / loss from discontinued operations	-36	-13%
Profit / loss attributable to minority interests	-12	-50%
Net income	1,606	+232%

## EBIT / Adjusted EBIT bridge Jan - Sep 2023





## Adjusted EBIT / Net Income Jan - Sep 2023



# Adjusted EBIT by Airline

Adjusted EBIT (in EUR m)	Q3 '23	Q3 '22	Change in %	9M '23	9M '22	Change in %
Lufthansa German Airlines	641	224	186	790	-574	n.m.f.
swiss	327	234	40	676	279	142
Austrian Airlines	129	110	17	144	4	3,500
Brussels Airlines	71	52	37	59	-37	n.m.f
Eurowings	181	103	76	147	-136	n.m.f
Passenger Airlines	1,356	709	91	1,809	-491	n.m.f.

#### **LUFTHANSA GROUP**

### Cash flow statement

Lufthansa Group (in m EUR)	Q3 '23	vs. Q3 '22¹
EBT (earnings before income taxes)	1,536	+458
Depreciation & amortization (incl. repairable MRO materials)	+563	+10
Net proceeds from disposal of non-current assets	+9	+16
Result of equity investments	-132	-79
Net interest	+78	-17
Income tax payments/reimbursements	+36	-29
Significant non-cash-relevant expenses / income	-154	-64
Change in trade working capital	-866	-248
Change in other assets / liabilities	+150	+286
Operating cash flow	+1,220	+333
Capital expenditure (net)	-550	-178
Free cash flow	+670	+155
Adjusted Free cash flow	+592	+182
Cash and cash equivalents as of 30.09.23 excl. assets held for sale	+1,692	-749
Current securities	+7,197	-79
Total Group liquidity	+8,889	-828

Decline versus prior year reflects nonrecurrence of exceptionally strong cash inflow due to the post-pandemic recovery in bookings in the prior year

Mainly related to pre-payments and new aircraft deliveries

Significant improvement in the operating result compared to the previous year

 $<sup>^{\</sup>rm 1}$  Changes in balance sheet items compared to year end 2022

## Multi-year financial overview

Lufthansa Group (in EUR million, as reported)	2016	2017	2018	<b>2019</b> <sup>1</sup>	2020	2021	20224
Operating KPIs		•	•		•	·	
RASK ex currency	-5.9%	+1.9%	-0.5%	-2.5%	-26.7%	-6.1%	-6.1%
CASK ex currency, ex fuel <sup>2</sup>	-2.5%	-1.8%	-1.7%	-1.5%	+84.6%	-25.8%	-25.8%
Profit & Loss							
Revenues	31,660	35,579	35,542	36,424	13,589	16,811	32,770
Fuel Cost	4,885	5,232	6,087	6,715	1,875	2,409	7,601
Adjusted EBIT	1,752	2,969	2,836	2,026	-5,451	-1,666	1,509
Adjusted EBIT Margin	5.5%	8.3%	8.0%	5.6%	-40.1%.	-9.9%	4.6%
Balance Sheet							
Total Assets	34,697	35,778	38,213	42,659	39,484	42,538	43,335
Net Financial Debt and Pension Liabilities	11,065	8,000	9,354	13,321	19,453	15,563	8,864
Adjusted ROCE	7.0%	11.9%	10.6%	6.6%	-16.7%	-7.4%	+7.3%
Cash Flow statement							
Operating Cash Flow	3,246	5,368	4,109	4,030	-2,328	399	5,168
Capital expenditure (net)	2,108	3,251	3,859	3,448	962	1,119	2,286
Free Cash Flow <sup>3</sup>	1,138	2,117	288	203	-3,669	-1,049	2,526

<sup>&</sup>lt;sup>1</sup> 2019 reported figures including effects from IFRS 15 treatment of compensation payments, 2017 restated for better comparability

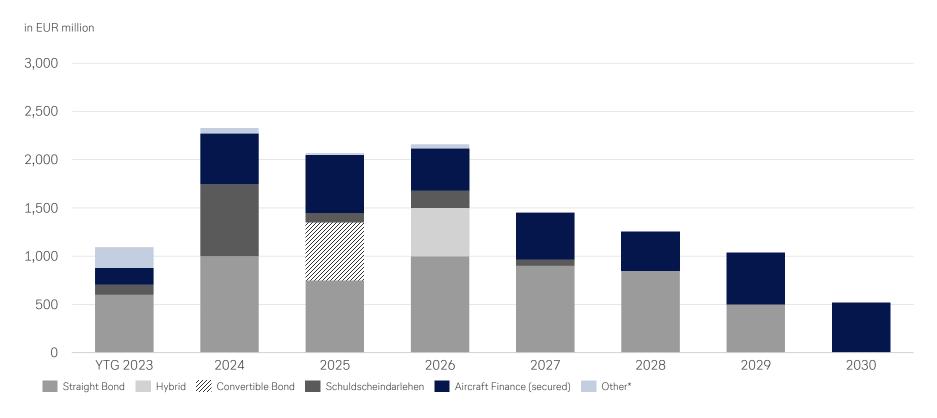
Page 48

 $<sup>^2</sup>$  Adjusted for pension effects in 2016 and 2017 as a result from the change from defined benefit to defined contribution

<sup>&</sup>lt;sup>3</sup> Adjusted free cash flow from 2018 onwards

<sup>&</sup>lt;sup>4</sup> 2022 figures as reported (excl. adjustment for discontinued operations).

## Maturity profile of borrowings as of September 30, 2023



<sup>\*</sup>Mainly bilateral loans - does not include operating leases; as drawn on September 30 - including AirPlus ABCP program